

February 1, 2022

Communiqué

Valentine's Day Dinner Information

We will be celebrating Valentine's Day on Monday, February 14 and have planned a lovely dinner for you to enjoy. We anticipate a larger than normal turnout and want to do the best we can to accommodate all diners. You can help us achieve this by indicating your desire to dine with us by signing up on the form located at the North and Lakes host stations.

- By providing your name, number in your party, a preferred dining time and whether you plan to dine in or get a To-Go meal, we can plan in advance to minimize wait times. Please note that this is not a reservation and we will do our best to seat you in a reasonable time period.
- Whether you choose to dine in or pick up a meal To-Go, consider doing so later in the meal period. Both Lakes and North will seat diners and prepare meals To-Go as late as 7:00 PM (or later if needed, due to volume).

Lakes and North	4:30 PM – 7:00 PM Dine-In 5:00 PM – 7:00 PM To-Go Meals
Four Seasons	5:00 PM – 7:00 PM By reservation only – 717.464.8415 Normal To-Go process – please return menus by 2:00 PM

Christine— Christine Fry, Manager of Culinary Services, Manor Campus

Mark— Mark Siems, Manager of Culinary Services, Lakes Campus

Willow Valley Communities/Acts Strategic Alliance Rescheduled Town Hall Meetings

We are pleased to share new dates for the previously-announced Strategic Alliance town hall meetings. Our goal continues to be transparency with you, Willow Valley Communities Residents, and we desire to use these meetings to provide answers to Residents' questions about the Strategic Alliance between Willow Valley Communities and Acts Retirement Services.

The format of the town hall meetings will include brief remarks from Willow Valley Living and Acts representatives, followed by a question-and-answer period.

(over please)

Each meeting will include:

- Denny Griest, President, Willow Valley Living
- Craig Thompson, Chief Operating Officer, Willow Valley Living
- Karen Christiansen, President, Acts Retirement Services
- Jim Petty, Senior Vice President, Strategy & Business Development, Acts Retirement Services

To avoid overcrowding, we are offering five similar meetings that will vary only by the questions asked. We encourage you to attend the meeting in your community; however, feel free to attend the meeting that suits your schedule. Please note that due to construction at the Manor, both Manor Campus meetings will be held at North.

The revised meeting schedule is as follows:

1. Tuesday 02/22/2022 | 10:00 AM | **Spring Run McDonald Auditorium**
2. Tuesday 02/22/2022 | 2:00 PM | **Cultural Center Theater** (This will be recorded)
3. Wednesday 02/23/2022 | 10:00 AM | **North Johnson Auditorium** (North Residents)
4. Wednesday 02/23/2022 | 2:00 PM | **Lakes Thomas Auditorium**
5. Thursday 02/24/2022 | 10:00 AM | **North Johnson Auditorium** (Manor Residents)

Announcing Strategic Alliance TV Broadcast to Keep You Informed (Airs Bi-weekly Beginning February 10 on In-House TV)

In an effort to continue to provide communication to Willow Valley Communities Residents about the WVC/Acts Strategic Alliance, we are pleased to introduce a new format for information sharing: TV broadcasts directly to Residents' homes via in-house TV.

Beginning Thursday, February 10, and continuing bi-weekly every other Thursday for a number of weeks, these programs will provide news, discussion, and answers to your questions about the alliance. Note that this broadcast is scheduled every other Thursday to alternate with Pam Kinsey's COVID BRIEFING. The Strategic Alliance broadcast, hosted by Chief Marketing Officer Brian Rutter, will be available at 4:00 PM with a rebroadcast at 10:30 PM on WVTV's Entertainment Channel (CampusTV 4 or Comcast 956).

February 10 Guest:

Jill Gilbert, President, Willow Valley Communities Board of Directors

On February 10, Brian will welcome Jill Gilbert, president of the Willow Valley Communities Board, to the broadcast. Your questions are welcome in advance, and can be submitted via the Resident Intranet. From the Resident Intranet (kiosk), please click on the orange box titled "**NEW: Strategic Alliance Updates**" at the upper right; from there, click on the "**Ask A Question**" link at the upper right to type your question.

Bringing the Strategic Alliance TV broadcast to our Residents underscores our commitment to share information and provide answers to commonly asked questions. The broadcasts are complementary to the upcoming town hall meetings that are now rescheduled for the week of February 21. We hope that you will tune in.

Denny — Dennis W. Griest, President

COVID-19 Update

The weeks of winter are passing quickly and we anticipate the arrival of spring with hopes that COVID-19 will move farther into the background of our daily lives. COVID data is finally trending in the right direction . . . downward. Many of you have received your COVID booster vaccine and we are looking forward to the arrival of oral medication to treat COVID-19. We remain optimistic.

WVC leadership continues to review our COVID related safety protocols. With a focus on the safety and wellbeing within our community, we routinely monitor COVID-19 infection metrics and use them to guide our risk mitigation measures. Currently, the community prevalence and transmission rate of COVID-19 remains at a “high risk” level. When a sustained improvement of the COVID situation in our county and community is achieved, we will begin to adjust protocols. For now, we will stay the course and continue our existing prevention measures.

WVC Masking Protocol

- A mask is required anytime an individual is in a public area on our campuses, both indoors and outdoors, regardless of COVID-19 vaccination status.
 - ◊ **Mask is required for everyone: Team Members, Residents, Guests, Contractors, etc.**
 - ◊ **Mask is required for children 2 years and older.**
- **In every Supportive Living building, visitors are required to be masked at all times during the visit.**
 - ◊ Residents residing in Supportive Living are strongly encouraged to wear a mask during visitation.
- While outdoors, a mask may be lowered or removed if you can consistently maintain a physical distance of more than 6 feet from another person; however, the mask must be raised or put on as you approach or come in close contact with another person (i.e., while outside alone, you may have your masks lowered, but must quickly pull up the mask as you anticipate an encounter with another individual). Residents living in the same household are not required to wear a mask when spending time together outdoors.
- Swimming pool mask protocol is posted at each location.
- The mask mandate is in effect at the fitness center, sports center, and all indoor amenities.
- Please note that special events will continue to be available. Masks will be required. The performers may need to remove their mask while actively providing entertainment.
- ***We wear our masks to protect each other and our community.***
- Masking protocols will be reviewed at the end of February 2022

Amenities

Amenities, activities, and campus events are open for Residents only. Please review the *Weekly Insider* for event specific details. Visitors will continue to have limited access to activities and amenities, although Residents may invite guests to their home.

For regular, updated information: COVID-19 BRIEFINGS with Pam Kinsey

- Beginning in February 2022, the taped broadcast will air every other week on Thursdays at 12:30 PM, 4:00 PM and 10:30 PM.
- WVTV CampusTV 4 | Comcast 956 **OR** via the button on the top of the Resident Intranet.

Pam— Pam Kinsey, Infection Prevention Manager