

December 21, 2021

Communiqué

Floor Care Fee-For-Service Work Temporarily Being Suspended

Due to current staffing levels, the Floor Care Team will be discontinuing Fee-For-Service full-room carpet cleaning and tile cleaning services effective 01/01/2022 until further notice. This will allow for the team to continue to serve our Supportive Living area priorities, emergency cleanups/spills, along with trash/recycling pickups. WVC will be happy to assist Residents in need of full-room cleaning services through an approved outside vendor. Simply submit a service request and we'll take it from there. Please note that outside rates will apply; a quote will be provided to you before any work is scheduled.

The Floor Care Team will continue to provide service for daily spot cleans and emergency calls.

If you have any further questions, please contact Cindy Bowman at 717-464-6215.

Chris— Chris Baumer, Floorcare Manager

Guest Meals for the Holidays

As a reminder, Resident guests are not permitted to dine in the cafes, dining rooms or other dining venues on Campus. Residents are welcome to purchase To-Go meals for their guest to enjoy in their residence. To-go meals are available at breakfast and dinner and can be ordered at the hostess stations.

Sharon— Sharon Habanec, Vice President of Culinary Services

Evening Transportation

Effective Tuesday, December 21, 2021, Manor shuttle service to the North will be changing. Due to a lack of utilization from Residents, the shuttle service in the evenings from Manor to North will be switching to an "on-demand" service. Residents simply need to pick-up the phone labeled "Clubhouse Shuttle" and it will automatically dial the driver. You can relay that you need to be picked up and taken to your destination.

Danielle— Danielle Geyer, Senior Director Manor Campus