



To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO, Willow Valley Living

Date: November 19, 2021

Subject: COVID-19 Positive Resident

COVID-19 Positive Team Members (3)

A Resident at Lakes has tested positive for COVID-19. A COVID-19 test was administered at a physician's office prior to an unrelated procedure and the positive result was returned. The Resident is in isolation in their own apartment.

Three (3) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below.

- Team Member #1: Culinary Services at Manor; most recent day worked: 11/12
- Team Member #2: Nursing at The Glen; most recent day worked: 11/15
- Team Member #3: Administration at The Glen; most recent day worked: 11/16

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Resident or Team Members may have had exposure that requires additional risk mitigation.

We will continue to work with diligence to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, current recommended protocols and guidelines from expert authorities in the medical and scientific communities.

## Reminder: Future COVID-19 Advisories

Future Advisories announcing new COVID-19 cases at Willow Valley Communities will no longer be printed and distributed to mailboxes. When there is a need to report new COVID-19 cases, Advisories will be posted twice weekly (Tuesdays and Fridays) on the COVID web page under "Latest Updates." That web page can be found at this address:

www.WillowValleyCommunities.org/coronavirus

This page is also linked from the orange colored banner running across the top of the home page at www.WillowVallevCommunities.org.