

September 7, 2021

Communiqué

Culinary Services Update

We have heard from so many of you who want to support the staff and help us retain the wonderful Team Members we have while we work to grow our team. Each year at this time our staffing is affected by the volume of students returning to the classroom and the many school related activities they enjoy. The current lack of applicants and competition for available workers has further impacted staffing levels resulting in even greater challenges for our team.

While our Team Leaders will continue to work diligently to have adequate staffing levels at each meal, there may be a need to modify services from time to time. As needed, we will set up bus carts at the entrance into the food venue for Residents to place soiled dishes as they return for their next course. Self-serve beverage stations will be available for those willing to help themselves and lighten the load on the servers. On occasion we may need to close an action station and place that food item in a chafing dish for self service. Each dining location will activate these modifications as needed based on daily staffing levels.

Local Table Announcement

Challenges over the past year and a half, coupled with our current staffing situation have led us to the decision to temporarily close Local Table. We will take this opportunity to reset our path, increase staffing levels to support our existing team and rejuvenate the overall program.

This change is effective immediately. Local Table Team Members will be reassigned to positions within Culinary Services during this time. Those Residents who have private parties scheduled at Local Table will be notified. The Wine Dinner and Interactive Cocktail Party advertised in the Renaissance will be cancelled.

Despite the closure of the restaurant, we plan to continue Happy Hour at the Local Table Bar on Friday evenings from 4:00 PM – 6:00 PM. I encourage you to join Beverage and Hospitality Manager, Steve Wood for one of his creative drink specials or your favorite beverage of choice.

We regret any inconvenience this may cause but feel this is the best course of action at this time. Thank you for your patience as we strive to rebuild the Local Table program and reopen as the high quality dining destination our patrons have come to love.

Sharon—Sharon Habanec, VP of Culinary Services