

September 21, 2021

Communiqué

Cash and Carry Update

Following the issuance of the August 31, 2021 Communiqué, the Leadership Team heard from many Residents regarding their disappointment and dissatisfaction with Cash and Carry being discontinued. It has become very apparent that we have encroached on an event that touches the lives of many and helps to build community within Willow Valley Communities.

After discussion and reflection on your comments, including the sense of community provided and the ultimate purpose of Cash and Carry, the decision has been made to continue with Cash and Carry sales. However, due to the ongoing COVID pandemic, please note that no specific timetable for these to resume has been identified.

Staffing shortages continue to be a concern and in many of the communications received, it was indicated that Residents are willing to do more so that Cash and Carry may continue. Therefore, we are reaching out to our Residents to work with our team to review the activities involved with Cash and Carry in an effort to redistribute items away from the Willow Valley Communities Team and to the Residents. We will reach out to the Cash & Carry Resident Coordinators to schedule a meeting this fall.

I am certain that we can work together to have Cash and Carry continue to help Residents in financial need by funding the Fellowship Accounts.

Denny — Dennis W. Griest, President & CFO

COVID-19 Booster Shots

Willow Valley Communities will be offering COVID-19 booster vaccine clinics in the near future. Details will be announced when the schedule is confirmed. Please limit phone calls to inquire about the booster dose; information will be communicated when it is finalized.

FDA approval of the mRNA vaccine booster is anticipated this week. The expected recommendation is for administration of a booster 8 months following the final dose of the initial vaccination for individuals 65 years and older, as well as healthcare workers and those residing in skilled care facilities. At present, Moderna and Pfizer (Cominarty) vaccines are under review for a booster dose, while Janssen (Johnson & Johnson) has not applied to the FDA for booster consideration.

Denny — Dennis W. Griest, President & CFO

(over please)

Renaissance Theater Programs

We are looking forward to the beginning of theater season as outlined in the recent edition of the *Renaissance*. Risk mitigation measures will be in place for these events. Vaccination will be required to attend the following theater performances:

- 10/06 – Bridge & Wolok
- 10/19 – The Black Market Trust
- 11/23 – Four By Four
- 12/03 – Glorious Sounds of the Season
- 12/08 – Chorale Concert
- 12/09 – Chorale Concert
- 12/20 – The Diamonds

Vaccination will be verified when tickets are purchased. If you are not purchasing your ticket in advance, you will need to bring a copy of your vaccination card to the ticket window. Masks will be required upon entry into the Cultural Center. The mask must be worn covering your nose and mouth for the duration of the program until you depart the venue.

Denny — Dennis W. Griest, President & CFO

Refining Local Table for the Best Experience

The Local Table is Willow Valley Communities' full service, gourmet restaurant located at The Clubhouse. Historically, Local Table has been known for eclectic culinary experiences often crafted with farm-to-table ingredients.

Willow Valley Communities is taking an opportunity to refine the Local Table experience, and is seeking Residents' input. The survey will be available on the Resident Intranet for one week beginning today, Tuesday, September 21. Simply access the Resident Intranet and select the Local Table Survey tab at the top of the page. As you type your answers into the gray box under each question, each box will expand as you add more words. We truly value your opinion and thank you for taking the opportunity to give us your feedback.

Sharon — Sharon Habanec, Vice President of Culinary Services