

September 10, 2021

Communiqué

Power Outage: SouthPointe, Spring Run, Meadow Ridge, Cultural Center

On Wednesday, **September 15, 2021, from approximately 9:00 AM to 3:00 PM**, there will be a planned electrical power outage for a portion of the Lakes Campus. This power outage is necessary to allow us to safely make electrical connections to our main electrical switchgear to supply power to SouthPointe Phase 7 Villas and new Apartment "M" building. The power outage will affect the following areas:

- **SouthPointe Villas: no power**
- **Spring Run: limited generator power**
- **Meadow Ridge: limited generator power**
- **Cultural Center: limited generator power**

Cultural Center: no elevator access; limited lighting and power

- **Watercolor Class:** those signed up will be contacted individually
- **Just the Basics Computer Class:** moved to Spring Run Conference Room
- **Life Reflections:** moved to North Auditorium
- Individual meetings will be rescheduled with an alternate time or location
- **Aquatics Center:** open 6:00 AM – 9:00 AM; will reopen at 3:00 PM
- **Day Spa:** some appointments may need to be rescheduled; Day Spa Team will reach out if necessary
- **Fitness Center:** open all day; strength training equipment available; limited cardio
- **Locker Rooms:** open 6:00 AM – 9:00 AM; will reopen at 3:00 PM
- **Therapy:** some appointments may need to be rescheduled; Therapy Team will reach out if necessary
- **Vitality Café:** CLOSED

The following items will be affected at the Spring Run and Meadow Ridge buildings:

- All apartments will be without power, including apartment heating/air conditioning equipment.
- We recommend that you minimize opening your refrigerator/freezer during this power outage.
- Nurse pull cord systems will function.
- Televisions, computers and network connections will not function.
- Apartment smoke detectors will not function.
- Direct connected telephones will continue to function; cordless telephones will not function unless base stations are plugged into an emergency generator-powered outlet.
- Toilets will continue to function.
- Hot and cold water will continue to function.

(over please)

Specific to Spring Run:

- Elevators 2, 4, 5, 6 and 8 will be operational; all other elevators will not be operational. Emergency hallway lighting will operate and will be supplemented with battery powered lights.
- Garage doors will function.

Specific to Meadow Ridge:

- Elevator #1 will be operational; elevator #2 will not be operational.
- Laundry rooms will not be functional.

In the event of rain on Wednesday, September 15, the power outage will occur on Friday, September 17. Please check the In-house Information Channel for further updates. We realize that this will cause some inconvenience to you and we thank you in advance for your cooperation and patience as we complete this required work.

Jim— Jim Tracy, Senior Director of Property Management and Services

Nate— Nate Seldomridge, Manager of Construction and Renovations

Clarification: Breakfast at Guest Suites

We have had a great inaugural season since Guest Suites opened earlier this summer. Guests are enjoying the amenities and have shared positive comments regarding their experiences. Breakfast is a featured amenity included in the nightly rate for guests staying at Guest Suites. We have had many requests by Residents to join their guests for breakfast, many times to see them off before departure. We do our best to honor these requests, but may not be able to accommodate when the Suites are running at higher occupancy levels or full. We ask that you call the day/evening before to check availability. If we are able to accommodate, Residents need to stop at the Guest Relations Desk to fill out the appropriate paperwork before meeting up with friends or family for breakfast. The cost for breakfast for those not staying at the Suites is \$9.45 (tax included). Although this location is not a part of the reciprocal dining program, Residents may utilize their declining balance dollars to pay for this meal.

Krista— Krista Aston, General Manager of Resident Life & Amenities

Stacy — Stacy Musser, Senior Director of Resident Life & Wellness

WVC COVID Testing Center

If you have COVID symptoms, or have been exposed to someone with COVID, please contact the Resident Nursing Office via phone. In order to mitigate the risk of spread, we ask that you refrain from visiting the office.

Independent Living Residents, who are asymptomatic, may access COVID testing at the Mylin House during the times listed below. Appointments for testing may also be arranged by calling Yvette at 717.464.7161 (o) or 717.471.5651 (C).

September Hours: Thursdays from 12:00 PM–4:00 PM & Fridays from 10:00 AM–2:00 PM

Pam— Pamela Kinsey, Infection Prevention Manager