



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO
Date: September 14, 2021
Subject: COVID-19 Positive Resident
COVID-19 Positive Team Members (8)

A Resident at The Glen has tested positive for COVID-19. They are asymptomatic at this time. The Resident is in isolation at The Glen.

Eight (8) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below.

- Team Member #1: Nursing at The Glen; most recent day worked: 8/1
- Team Member #2: Culinary Services at North; most recent day worked: 8/30
- Team Member #3: Administration at Guest Suites (Manor Campus); most recent day worked: 9/1
- Team Member #4: Administration at SmartLife; most recent day worked: 9/2
- Team Member #5: Culinary Services at Meadow Ridge; most recent day worked: 9/6
- Team Member #6: Nursing at Meadow Ridge; most recent day worked: 9/7
- Team Member #7: Connections at Home; most recent day worked: 9/8
- Team Member #8: Administration at North; most recent day worked: 9/10

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Resident or Team Members may have had exposure that requires additional risk mitigation.

We will continue to work with diligence to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, current recommended protocols and guidelines from expert authorities in the medical and scientific communities.