

Risk Mitigation at Willow Valley Communities

The COVID-19 Delta variant has changed the course of the pandemic. This variant is more easily transmitted and is causing illness even in vaccinated individuals. Our vaccines are working to protect us against death from COVID-19 and being vaccinated continues to be an effective tool in the fight against COVID-19.

Government health authorities regularly provide guidance for risk mitigation. Based on this guidance, Willow Valley Communities is implementing additional preventative measures as outlined below. We continue to monitor the infection rates in our community and will take additional steps as appropriate, while maintaining a focus on safe activity options for our Residents.

Each Resident should make personal choices regarding risk mitigation as you consider engaging in campus activities. When making a decision, give consideration to the medical risk that COVID-19 poses relative to the importance of the activity for you.

WVC Masking Protocol: effective Friday, August 6, 2021

- A mask is required anytime an individual is in a public area on our campuses, both indoors and outdoors, regardless of COVID-19 vaccination status.
 - ♦ Mask is required for everyone: Team Members, Residents, Guests, Contractors, etc.
 - **♦ Mask is required for children 2 years and older.**
- While outdoors, a mask may be lowered or removed if you can consistently maintain a physical
 distance of more than 6 feet from another person; however, the mask must be raised or put on as
 you approach or come in close contact with another person (i.e., while outside alone, you may have
 your masks lowered, but must quickly pull up the mask as you anticipate an encounter with another
 individual). Residents living in the same household are not required to wear a mask when spending
 time together outdoors.
- Swimming pool mask protocol is posted at each location.
- The mask mandate is in effect at the fitness center, sports center, and all indoor amenities.
- Please note that special events will continue to be available. Masks will be required. The performers may need to remove their mask while actively providing entertainment.
- We wear our masks to protect each other and our community.

Culinary Update: effective Friday, August 6, 2021

- Main Community Dining Rooms at North, Lakes, Manor, and Four Seasons Restaurant are open for Residents only. **The dining rooms are closed to visitors, including lunchtime café.**
- Guests may enjoy take out service to share meals in a residence.
- Masks should be worn as you enter, exit and move around in any dining venue. Masks may be removed only when actively eating/drinking.

Travel Guidance: Remains unchanged. Details can be located in the July 9, 2021 Communique.

COVID BRIEFINGS with Pam Kinsey

- Shortened version of the Broadcast (10 20 minutes) taped, not live.
- Broadcast every other week on Thursdays beginning August 12, at 12:30 PM, 4:00 PM and 10:30 PM.
- WVTV CampusTV 4 | Comcast 822 **OR** via the button on the top of the Resident Intranet.

We understand that the return to masking is difficult. We can all appreciate COVID-19 pandemic fatigue. However, it is important for our community to follow these protocols, working together to protect every Resident and Team Member. We ask that everyone behave in an understanding and collaborative manner to help mitigate the risk of COVID-19 to the community.

Craig — Craig Thompson, Executive VP of Residential Operations