

August 10, 2021

# Communiqué

## **Risk Mitigation at Willow Valley Communities**

The COVID-19 Delta variant continues to alter the course of the pandemic. The Lancaster County infection and positivity rates continue to rise exponentially. COVID-19 infection rates across Pennsylvania and the United States are showing marked increases. Willow Valley Communities is also experiencing an increased number of positive cases on our campuses. Government health authorities are updating preventative guidance for risk mitigation.

While it is believed that “breakthrough” cases of COVID-19 in vaccinated individuals are rare, a relatively high percentage of Willow Valley Communities’ most recent COVID-19 positive cases are Residents and Team Members who have been vaccinated. For the Delta variant, viral transmission is quicker and easier as evidenced through contact tracing. However, it is good news that the COVID-19 vaccine and improved treatments are protecting individuals from dying from COVID.

With continued focus on safety and wellbeing within our community, we are implementing additional prevention protocols, as described below. Additional mitigation measures may be required and will be announced and put into place as necessary.

### **AMENITIES**

Amenities will remain open for Residents on both campuses. Effective Tuesday, August 10, 2021, updated protocols for our amenities take effect. Visitors will have limited access to amenities, as outlined below. These preventative measures will be in place through the end of August, then will be re-evaluated.

#### **THE CLUBHOUSE | Arcade, Bowling Alley, Fitness Center (Residents Only), Golf Simulator, Sports Center, Tennis Courts, Ice Cream Parlor**

Residents: masks required

Team Members: must provide proof of vaccination to utilize amenities; masks required

Visitors: not permitted

#### **THE CLUBHOUSE | Local Table**

Residents: masks may be removed once seated

Team Members: must provide proof of vaccination; masks may be removed once seated

Visitors: must provide proof of vaccination; masks may be removed once seated

#### **THE CLUBHOUSE | Outdoor Pool & Spa**

Residents: masks required when indoors, but not on pool deck

Visitors: not permitted

FOOD: may be consumed while social distance is maintained from others outside of your own household

*(over please)*

### **COMMUNITIES | Dining Rooms – All Meals (Manor, Lakes, North, Four Seasons)**

Residents: masks may be removed when actively eating

Team Members: lunch only; masks may be removed when actively eating

Visitors: NOT permitted; 'To-Go' meals are available

### **COMMUNITIES | Public Areas – Auditoriums, Lobbies, Libraries, Business Centers, etc.**

Residents and Team Members: masks required

Visitors: masks required; NO PUBLIC CONSUMPTION OF FOOD

### **CULTURAL CENTER | Aquatics & Fitness Centers**

Residents: masks required when not in pool

Team Members: must provide proof of vaccination to utilize amenities; masks required when not in pool

Visitors: not permitted

### **CULTURAL CENTER | Day Spa**

Residents: must provide proof of vaccination for facials/facial waxing only; masks required for all other services

Team Members: must provide proof of vaccination; masks required for all services except facials/facial waxing

Visitors: must provide proof of vaccination; masks required for all services except facials/facial waxing

### **CULTURAL CENTER | Upper Level Amenities**

Residents: masks required

Team Members: masks required

Visitors: must provide proof of vaccination to utilize amenities; masks required

FOOD: NO PUBLIC CONSUMPTION OF FOOD

### **DINING VENUES | Market Place at Lakes, The Overlook at North, Vitality Café at Cultural Center**

Residents: masks may be removed when actively eating

Team Members: "To-Go" meals permitted; masks may be removed when actively eating

Visitors: masks required; no in-venue dining; "To-Go" meals available

### **GROUP GATHERINGS**

FOOD: no food will be offered or available in large group events/gatherings

### **GUEST SUITES**

Visitors: masks required when indoors

FOOD: may remove masks when actively eating in the dining area

### **MASK PROTOCOL**

Current Willow Valley Community mask protocol requires that everyone wear a mask covering their nose and mouth while on our campuses. Please reference our August 6, 2021 Communique for additional details.

### **NORTH | Pool**

Residents: masks required when not in pool

Visitors: not permitted

### **PERSONAL RISK MITIGATION**

Again, **each Resident should make personal choices regarding risk mitigation as you consider engaging in campus activities.** When making these decisions, give consideration to the medical risk that COVID-19 poses relative to the importance of the activity for you.

## **SUPPORTIVE LIVING VISITORS**

Currently, outdoor visitation is available in the absence of positive cases when a building is “open.” During an outbreak, which is one positive case of COVID-19, general visitation is discontinued. While general indoor visitation is currently suspended, approved compassionate care visits will continue. Visits are scheduled through the team in each building. Visitors must wear a mask and are strongly encouraged to maintain social distance.

## **VISITORS**

Residents may continue to invite visitors into their residences. Visitors must wear a mask when in any public location.

We encourage Residents to watch the Covid Briefing with Pam Kinsey which is broadcast every other week on Thursdays beginning August 12, at 12:30 PM, 4:00 PM and 10:30 PM. It can be seen on WVTU CampusTV 4 | Comcast 956 **OR** via the button on the top of the Resident Intranet.

*Denny* — Dennis W. Griest, President & CFO