



COVID-19 Advisory

To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO, Willow Valley Living

Date: August 3, 2021

Subject: COVID-19 Positive Resident
COVID-19 Positive Team Member

A Resident at The Glen has tested positive for COVID-19. The Resident is in isolation at The Glen.

A Team Member has tested positive for COVID-19. The Team Member, who works in Culinary Services at Manor (building), most recently worked on 7/25.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Resident or Team Member may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Resident lives and in which the Team Member has worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.