

June 11, 2021

Communiqué

COVID-19 Update – Continued Opening

As Willow Valley Communities continues to open, below are some of the most recent commonly asked questions posed by Residents, along with Willow Valley Communities' responses.

1. When will masks become optional for VACCINATED Independent Living Team Members?

Effective June 14, 2021, masks will become optional for vaccinated Team Members. Please remember that a Team Member may choose to wear their mask even if they are fully vaccinated. **Please follow WVC's Pledge of Common Courtesy when interacting with individuals who choose to wear their mask.** When in a Supportive Living area, everyone must wear a mask regardless of vaccination status.

2. When will Team Members be permitted to use the automated gates?

Effective June 14, 2021, vaccinated Team Members working in Independent Living will be permitted to use the automated gates. Unvaccinated IL Team Members must continue to use a gate house entrance where they will be screened. Supportive Living Team Members will also continue to go through screening at the gate houses, as is required by government regulations. Also on June 14, Team Members will be permitted to use the Cultural Center Fitness and Aquatic Centers.

3. When will guests be permitted in public locations?

Effective June 21, 2021, guests will be permitted in public locations. Unvaccinated guests are required to wear a mask. A mask is optional for fully vaccinated guests. Please refer to question #4, as **this does not apply to all culinary locations.**

4. Are guests able to dine with Residents? If so, where?

Effective June 21, 2021, Residents may dine with guests at The Local Table, The Overlook, Market Place Café, Vitality Café, Lakes and North community cafés for lunch, and Clubhouse Café. Guest meals will continue to be available for pick-up at the Manor, North, and Lakes buffets for the dinner meal. **Additional changes to culinary operations will be forthcoming in a subsequent Communique next week.**

5. When will The Glen 3rd floor doors be open to allow Residents to walk between Manor and North buildings?

Our plan for opening The Glen 3rd floor passage is evaluated regularly. Current government regulations require that Supportive Living communities limit movement within buildings; thus, at present, there is no specific date set for opening this passage.

(over please)

6. Will the Amenity Pass reservations continue to be required?

Effective June 14, the Amenity Pass requirement for the Cultural Center and Clubhouse Fitness Centers will be eliminated. Residents will be able to utilize these amenities without reservation. As a reminder, The Clubhouse Fitness Center is for Resident use only.

For the latest opening information, we encourage you to continue to watch the weekly COVID-19 Update TV broadcast and read future editions of the Communique. Please also refer to the COVID-19 Re-Opening Reference Guide, which is updated on the Willow Valley Communities COVID-19 web page at: www.willowvalleycommunities.org/coronavirus

Denny — Dennis W. Griest, President & CFO