

May 25, 2021

# Communiqué

## Transportation Update

Beginning June 1, 2021, the Transportation Department will expand transportation services for Residents. Safety and wellness protocols, including the wearing of masks and daily vehicle sanitation, will be in place. Additionally, all Willow Valley Communities buses are now equipped with air sanitizers to improve the air quality for riders. Please note that several changes to transportation routes and schedules will be implemented. These are described below.

### CAMPUS LOOP BUSES

- ***Monday through Friday Mornings, Intra-Campus and Inter-Campus Bus Transportation***

The Campus Loop (formerly known as the Blue Route) will resume operating Monday through Friday (mornings only) within and between our two campuses, as well as to the Lakes Medical Center complex (upon request). Due to changes and additions that have occurred on both campuses over the past year, some modifications have been made to the “Campus Loop” bus routes and schedules.

### YELLOW ROUTE BUS

- ***Monday, Wednesday, and Friday Mornings, Willow Street Area Bus Transportation***
- ***Monday through Friday, Various Scheduled Trips***

The Yellow Route will resume operating Monday, Wednesday and Friday mornings to transport Residents to local Willow Street area destinations such as WV Square, CVS and Kendig Square. Transports to local doctors’ offices will not return to this local bus route at this time. Residents needing transportation to a local doctor’s office are encouraged to use WVC’s Fee-For-Service transportation (see below).

Starting June 1, the Yellow Route will resume Tuesday morning trips to Park City and downtown Lancaster. In addition, scheduled Monday, Wednesday and Friday afternoon trips to Wal-Mart, Wegman’s, Tanger Outlets, Shady Maple, etc., as well as various scheduled Thursday excursions, will resume. Saturday bus trips are not resuming at this time.

Residents will once again be able to utilize the Resident Intranet to sign-up and reserve a bus seat for these trips. Please note that Residents will be able to sign-up for trips beginning at **8:00 AM two weeks prior** to the scheduled trip.

### EVENING SHUTTLE SERVICE

- ***Wednesday through Saturday Evenings and Sunday Afternoons, Intra-Campus and Inter-Campus Shuttle Service***

The Evening Shuttle will resume operating on Friday, June 4 at 4:00 PM. The shuttle will once again be available to transport Residents to/from various dining venues and locations throughout both campuses,

*(over please)*

including The Local Table. Shuttle service will be offered Wednesday through Saturday from 4:00 PM–9:00 PM and Sunday from 11:30 AM–4:00 PM. Residents are encouraged to use one of the auto-dial phones (conveniently located in any main lobby) to request service.

#### **FEE-FOR-SERVICE TRANSPORTATION**

- ***Monday through Friday Mornings, 8:00 AM through 5:00 PM***

For Residents with other off-campus transportation needs, the WVC Transportation Department will continue to offer fee-for-service transportation. Residents may schedule this service in advance by utilizing either an on-line request form, which may be found on the Resident Intranet, or by contacting the Transportation Department directly at 717-464-6012.

Going forward, Fee-For-Service transportation should be utilized for the following local doctor's offices, as these destinations are no longer supported by the Yellow Route bus:

- Lancaster Family Medicine (Dr. Schmitt & Dr. Weiland)
- Penn State Medical Group (Dr. Aichele, Dr. Frey, Dr. Diehl, Dr. Pratt and Dr. Smith)
- Black & Black Dental
- Flinchbaugh Podiatry & Henderson Podiatry

Importantly, face masks are REQUIRED in ALL WVC vehicles, including buses, until further notice.

The Transportation Department looks forward to meeting Residents' transportation needs as WVC continues its phased opening. Updated brochures/bus schedules reflecting the above changes are available on the Resident Intranet; alternatively, you may pick-up a copy at any Concierge Desk.

Please contact us at 717-464-6012 if you have any further questions and/or need further assistance.

*Tracy* — Tracy Long, Transportation Supervisor

## **Help Willow Valley Communities by Voting Us #1**

Please vote for Willow Valley Communities in LNP's 2021 Readers' Choice Awards, which are going on now. We'd be honored to earn your vote again as "Your Favorite" in these specific categories:

#### **In the Miscellaneous category:**

- 55+ Community (Willow Valley Communities)
- Personal Care/Assisted Living (Willow Valley Communities)
- Retirement Community (Willow Valley Communities)

#### **In the Medical category:**

- Hearing Specialist (Integrity Hearing Solutions VIA Willow Valley)
- In-Home Companion Care – Non-Medical (Connections at Home VIA Willow Valley)

This year, voting takes place online only. Visit the following website to cast your important votes:

<https://steinmancommunications.secondstreetapp.com/Readers-Choice-Awards-2021>

If you have questions or need assistance, please contact Maureen Leader at 717-464-6288 or by email at [MLeader@willowvalley.org](mailto:MLeader@willowvalley.org)

**Remember to Vote now through Monday, May 31, 2021.** Thank you for your support.

*Brian* — Brian T. Rutter, Chief Marketing Officer