

May 21, 2021

Communiqué

Campus Entrance / Gate Access Update

On Monday, May 24, WVC will be implementing several changes at our campus entrances.

1. Current screening stations will be relocated to the Manor Main Entrance (off Locust Lane) on the Manor Campus and the Lakes Main Entrance (off Beaver Valley Pike) on the Lakes Campus.
2. Vaccinated Residents will no longer be required to be screened. All others entering both campuses will need to continue to be screened.
3. A number of campus entrance roads will be re-opened along with a number of new, automated gates.

The following provides additional information about what to expect at each road/gate starting Monday, May 24.

Manor Campus

Manor Main Entrance

- Road barricades will be removed; the gate house will be staffed 24/7, and the automated gates at this location will be operational.
- This location becomes the new screening entrance for the Manor Campus.
- Anyone coming through either one of the two entrance lanes will be screened before proceeding onto campus.
- Anyone may exit the campus through the exit gate at this location.

Providence Park Entrance (at The Clubhouse)

- Road barricades will be removed; the unmanned automated gates at this location will be operational.
- Only Vaccinated Residents will be able to enter the campus through this gate via their activated vehicle ID tag. No screening required.
- All others must enter the Manor Campus through the Manor Main Entrance and be screened.
- Anyone may exit the campus through the exit gate at this location.

Guest Suites Entrance (formerly Arbor View)

- Starting May 24, this road will be barricaded and closed in preparation for the installation of a gate house and gates at this location.
 - ◊ Construction is anticipated to be completed in 6-8 weeks.
- The screening station currently located at the Manor Club will be relocated to the Manor Main Entrance effective May 24.

Lakes Campus

Lakes Main Entrance (off Beaver Valley Pike)

- Road barricades will be removed; the gate house will be staffed 24/7, and the gates at this location will be operational.
- This location becomes the new screening entrance for the Lakes Campus.
- Anyone coming through either one of the two entrance lanes will be screened before proceeding onto campus.
- Anyone may exit the campus through the exit gate at this location.

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Lakeside Entrance

- Road barricades will be removed; the unmanned automated gates at this location will be operational.
- Only Vaccinated Residents will be able to enter the campus through this gate via their newly activated vehicle ID tag. No screening required.
- All others must enter the Lakes Campus through the Lakes Main Entrance and be screened before proceeding to the Lakeside gate. Once at the entrance gate, the gate will be remotely activated.
- Anyone may exit the campus through the exit gate at this location.

Welcome Center/Property Management Entrance

- Road barricades will be removed; the unmanned automated gates at this location will be operational.
- Only Vaccinated Residents will be able to enter the campus through this gate via their newly activated vehicle ID tag. No screening required.
- All others must enter the Lakes Campus through the Lakes Main Entrance and be screened.
- Anyone may exit the campus through the exit gate at this location.

Gables Entrance (from Peach Bottom Road)

- Road barricades will be removed; the unmanned automated gates at this location will be operational.
- Only Vaccinated Residents will be able to enter the campus through this gate via their newly activated vehicle ID tag. No screening required.
- All others must enter the Lakes Campus through the Lakes Main Entrance and be screened.
- Anyone may exit the campus through the exit gate at this location.

Cultural Center Drive Entrance

- This road will be barricaded and closed in preparation for becoming a temporary SouthPointe construction road entrance on June 1.
- The screening station currently located at the Upper Level Cultural Center will be relocated to the Lakes Main Entrance effective May 24.

SouthPointe Entrance (from Violet Avenue)

- This road will remain open to construction traffic through June 1.
- Beginning June 1, this road will be barricaded and closed in preparation for the installation of a gate house and gates at this location.
 - ◇ Construction is anticipated to be completed in 6-8 weeks.

We realize that the above is a lot to digest. However, we are confident that it will all become commonplace once we all begin to use and become accustomed to the new gates and procedures.

Some other notes:

- Pedestrians are not to use (walk under) any gates; please walk around/continue to use sidewalks.
- All entrance gates have a push button call station located at the gate. If at any time you need help or assistance while at a gate in your vehicle, please push the call button. You will be immediately connected with a Security Officer who will be happy to assist you.
- Bicyclists - Sufficient space is provided at the end of each gate to navigate around the gate. Bicyclists who are still required to go through screening must enter a campus via a main entrance and be screened.
- Vehicle ID Tags – A future Communique will be forthcoming to explain the new process for Residents to obtain a new vehicle tag, to request a replacement tag, or to report a tag no longer in use.

As you begin using our new gates, if you have a problem (e.g., you find that your vehicle tag does not work) or a related question or concern, please feel free to submit a Service Request and/or contact Property Management directly at 717-464-6215.

COVID-19 – Testing Center Changes

Starting on Monday, May 24, 2021, the COVID-19 testing center will be relocated from The Clubhouse to Chautauqua Hall. Days of operation are Monday and Tuesday. Residents do NOT need to make an appointment but can come between 9:00 AM – 11:00 AM if they need a POC (rapid) COVID-19 test.

Phased Opening of Amenities

Willow Valley Communities is excited to be entering the next phase of our opening plan with restrictions being lifted on many amenities at the Cultural Center, The Clubhouse, and in the Communities. Several factors were taken into consideration as the plan was developed, including, but not limited to, Resident vaccination rate (over 95%), masking requirements (as referenced in the May 18 edition of the Communique), capacity limits, and limitations for visitor access.

Capacity limits in place for the state of Pennsylvania:

- Outdoors: up to 75% capacity until June 1, when we can resume full occupancy in outdoor spaces
- Indoors: up to 50% capacity until June 1, when we can resume full occupancy in many indoor areas

Access to amenities is for RESIDENTS ONLY to maintain protection of herd immunity. Visitor access continues to be restricted to Resident apartments/patios, outdoor walking paths, and limited outdoor reservable spaces (i.e., Chautauqua Hall Patio and The VUE).

Please note that amenities are available to all Residents regardless of vaccination status. Unvaccinated Residents are welcome to participate in all amenities as long as they comply with masking requirements.

Cultural Center – Center for Vitality

- Locker Rooms open for use on May 24
- Effective June 1 we will be eliminating the Amenity Pass requirement for the Aquatics Center. Residents may utilize the Aquatics Center at their convenience during regular hours of operation, Monday – Friday, 6:00 AM – 6:00 PM and Saturday from 8:00 AM – 2:00 PM
- Amenity Passes remain in place for the Fitness Center

Cultural Center – Upper Level

- The Cultural Center upper level will open this summer (after June 1) for club activities to resume in the Art Studio, Ballroom, Conference Room, and Education Room. Contact Events Coordinator, Jen Rynier to reserve space for your group | jrynier@willowvalley.org | 717.464.6438
- Limited education and activities will resume in the Cultural Center Theater this summer to complement our virtual programming
- We are pursuing a full complement of *Renaissance* programming for the 2021 Fall/Winter season

The Clubhouse

Opening Monday, May 24 for Residents only (no guests)
Monday – Friday | 7:30 AM – 5:30 PM | Weekend Hours begin June 12

Amenities Available Beginning Monday, May 24

- Arcade
- Card Room
- Fitness Center: Amenity Pass Required

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- Golf Simulator: Amenity Pass Required
- Sports Center: scheduled open group activities and reservable time through an Amenity Pass
- Outdoor Courts: scheduled group activities and reservable time through an Amenity Pass (expected to open the week of May 24; exact date to be determined)

Outdoor Pool Opens on Memorial Day - Monday, May 31

Monday – Friday | 8:30 AM – 5:30 PM

Weekend Hours begin June 12 | Saturdays, 8:30 AM – 5:30 PM | Sundays, 12:00 PM – 5:30 PM

- No Amenity Pass Requirement for the Summer 2021 Season
- Residents Only, No Guests
- Enter through the front entrance and sign in at the Concierge Desk
- Locker Rooms and showers open
- No outside food/beverages. Courtesy water available on the pool deck

Amenities Available Beginning Tuesday, June 1

- Bowling Alley - Amenity Pass recommended; walk-ins accommodated if lanes are available
- Café & Ice Cream Parlor (menu limited to snacks, beverages, and ice cream)
Monday - Friday | 10:00 AM - 2:00 PM
- Local Table Bar & Restaurant opening June 4
Fridays, Saturdays, and Sundays only - additional details coming soon

Communities

Satellite Fitness Centers Open Monday, May 24

- Lakes, Spring Run, Manor, Garden Apartments, and Vistas (The Glen Center remains closed)
- Occupancy limits in place until June 1
- Sign in upon entry and follow posted guidelines
- Ionizers have been installed for improved air quality

Group and Club Activities Resume Monday, May 24

- Occupancy limits in place until June 1
- Contact Resident Life Coordinators to reserve space for your group:
MANOR: Michelle Murch | mmurch@willowvalley.org | 717.464.6104
NORTH: Kelly Fernandez | kfernandez@willowvalley.org | 717.464.6007
LAKES: Kelsey Murray | kmurray@willowvalley.org | 717.464.6804
SPRING RUN: Theresa Strange | tstrange@willowvalley.org | 717.464.8404

North Pool Opens Tuesday, June 1

- 24-hour access - 7 days/week
- Residents Only - No Guests
- Locker Rooms and showers open
- Bring your own towels (towel service will resume later in June)

WVC Bus Transportation

- Ionizers will be added for improved air quality
- Full capacity beginning Tuesday, June 1
- Masks required (regardless of vaccination status)

As the summer progresses, we look forward to transitioning away from virtual programming to offering live entertainment in the communities and outdoors. The *Weekly Insider* will be an important resource to stay abreast of programming changes.

Currently Permitted/Open*
Activities – Club/Group Meetings/ Cards/Games/Puzzles
Art Studios - Communities
Aquatics Center at CC –Lockers Rooms open
Audiology - by appointment
Auditoriums
Banks
Beauty Salons - Independent Living
Billiards
Business Centers
Camera Club Studio
Car Wash Stations
Chautauqua Hall – Outdoor Patio
Clubhouse (Arcade, Card Room*, Fitness Center*, Golf Simulator*, Sports Center*, & Tennis*)*Reservations Required
Clubhouse Pool & Spa/ Locker Rooms & Showers Opens May 31, 2021- No Amenity Pass Needed (M-F)
Courtyards/Outdoor Patios (Residents only- no visitors)
Culinary - Community Dining Rooms (Take-out & Resident Choice/Dine-In)
Culinary - Market Place
Culinary - The Overlook Café
Culinary- Vitality Café
Day Spa (by appointment)
Deliveries to Apartment or In-Home Contractor Work
Deliveries to Concierge Desk or Front Door of Outer Units (flowers, dry cleaning, packages, meal delivery, etc.)
Dog Parks
Fitness Center at CC – Amenity Pass/Reservation Required
Gardens
Gatherings – Approved; capacity limits in some areas
Guest Suites
Outpatient Therapy - Residents Only
Pharmacy at North
Piano Playing

Currently Permitted/Open*
Ponds/Lakes for Fishing and Model Yachters (seasonal)
Satellite Fitness Centers - Clubhouse, GA, Lakes, Manor, Spring Run & Vistas (The Glen/North center remains closed)
Shuffleboard
Table Tennis
Transportation –Fee-for- Service by Appointment (Mask Required)
Transportation –Shuttle Service & On-Demand (Mask Required)
Visitors- Independent Living - Only permitted in the following public spaces: Walking paths & Outdoor reserved spaces (i.e. Chautauqua Hall & Vistas). CHILDREN UNDER 18 YEARS OLD PERMITTED
Visitors - Supportive Living - – indoor/outdoor permitted- restrictions apply based on exposure
The VUE – All WVC Residents
Woodshops
RESTRICTIONS/NOT OPEN
Aquatics – North Pool – Opens June 1, 2021 (No Towel Service)
Beauty Salons-Supportive Living – Varies based on exposures
Bowling- Opens June 1, 2021
Business Centers - Cultural Center and The Clubhouse
Cash & Carry Donation Rooms and/or Sales
Chautauqua Hall (Indoors)
Clubhouse Café & Ice Cream Parlor- Limited hours- June 1, 2021
Cultural Center Upper Level- Art Studio, Ballroom, Conf Room, Education Room- Opens June 1, 2021
Glen/North- Satellite Fitness Center
Four Seasons- Opens June 1, 2021 - 7 days a week
Local Table - Curbside Take Out for Friday/Saturday- Dine-In Service - Opens June 4, 2021
International Travel – COVID Test within 72 of return to PA or 14 Day Isolation Required
Outpatient Therapy - Outside Clients
Visitors- Independent Living - Only permitted in the following public spaces: Walking paths & Outdoor reserved spaces (i.e. Chautauqua Hall & Vistas)
Visitors - Supportive Living – indoor (no children 12 & under) outdoor children permitted Restrictions apply based on exposure
Wellness Visits to Nursing Office
WVC Travel Program

*Unvaccinated individuals must wear mask when leaving the residence (No visitors in public spaces)