

May 14, 2021

Communiqué

Culinary Update

We have enjoyed seeing Residents in the dining room for Resident Choice Dining. We are excited to announce that starting Monday, May 17, 2021, these additional venues will open for in-house dining:

- Garden Apartments Continental Breakfast | 7:00 AM – 9:00 AM
- Vistas Continental Breakfast | 7:00 AM – 9:00 AM
- Lakes and North Dining Café | 11:00 AM – 1:30 PM
- Market Place at Lakes | 8:00 AM – 2:00 PM | Monday – Friday
- The Overlook Café at North | 10:00 AM – 2:00 PM | Monday – Friday
- Vitality Café at the Cultural Center | 11:00 AM – 2:00 PM | Monday – Friday

In all venues, masks are required to be worn except when eating. When finished, we ask that you please clean and sanitize your table with the sanitizing wipes provided.

As a reminder, these spaces and services are reserved for Residents. Guests are encouraged to visit with loved ones in their residence.

Sharon— Sharon Habanec, Vice President of Culinary Services

Opening of the Guest Suites at Willow Valley Communities

The new Guest Suites, located on Manor Campus, which hosts 30 boutique-style accommodations for the guests, family and friends of Willow Valley Communities Residents as well as prospects that are guest of sales, is now taking reservations for overnight visits beginning Monday, May 17, 2021. A limited number of suites will be available initially, with more suites being added weekly.

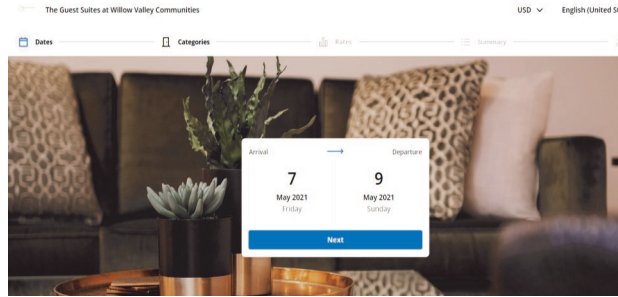
Guest Suites feature one- and two-room suites with varying occupancy based on selected room style categories. A complimentary continental breakfast will be provided onsite to all guests. Suites include down alternative bedding, complimentary toiletries and hair dryer, cable TV, wireless internet service, work station, small refrigerator, and single serve coffee maker with coffee pods and accompaniments. Suites' guests can take advantage of on-site amenities such as the business center, laundry facilities, fitness area, indoor lounge areas and seasonal outdoor courtyard. Complimentary coffee is available all day long in our Culinary Lounge.

There are three different room styles to choose from with price points from \$115 to \$140 (*pricing inclusive of continental breakfast, taxes and fees*). Please note that tipping of our Guest Suites Team is not permitted. Pets are welcome in some of our rooms for an additional fee. Terms and conditions are available online for review. Cancellation fees will be applied surrounding the seven major holidays: New Years, Easter, Memorial Day, July 4, Labor Day, Thanksgiving and Christmas.

(over please)

TO reserve A SUITE, visit the Resident Intranet → Guest Suites Reservations → Guest Suites Icon

Residents will be able to search the available room styles based on date of arrival. Simply click on the today's date and a calendar will pop up to allow you to choose your arrival date and departure date. Room photos and descriptions can also be found under each room style. If you need assistance in booking your guest's visit, our Guest Relations Team would be happy to help.



A virtual tour of the Guest Suites is available online featuring Lead Guest Relations Specialist, Brittney Hemperly. Visit the Resident Intranet Home Page and click on the button at the top of the screen labeled *Guest Suites Tour*.

If you have any questions or would like to reserve a suite via telephone, please contact the Guest Relations Team by calling 717.517.3600.

Krista— Krista Aston, General Manager of Resident Life & Amenities

Stacy— Stacy Musser, Senior Director of Resident Life & Wellness

Transportation for the Primary Election on Tuesday, May 18

WVC Transportation Department will provide transportation to the Willow Street Lions Club building for Election Day on Tuesday, May 18. This service will be provided via a shuttle bus and will run from 10:00 AM – 3:00 PM.

One bus will be running on each campus. Buses will run in a 30-40 minutes loop starting at the Manor and proceeding around the Manor campus. For Lakes Campus we will start at the Lakes and proceed to Spring Run. Stops will include the 4-way stop at the intersection of Gables, Midrise #2 and Cultural Center Drive & SouthPointe intersection.

Tracy— Tracy Long, Transportation Supervisor

Resident Grocery Program

Since April 2020, the WVC Transportation department, along with other departments, has been providing grocery shopping and delivery services for many of the Residents. To date, more than 3,100 orders have been fulfilled totaling more than \$200,000 worth of groceries.

While the number of Residents participating in the grocery program has declined, requests to restore bus services to locations beyond Willow Street have increased.

Therefore, the Transportation Department is announcing that effective Monday, May 24, we will be ending the WVC grocery program. Our final shopping date will be Thursday, May 20. For those Residents who wish to continue grocery delivery service, other options are available. The attached sheet provides some alternatives which you may want to consider. Please contact the Transportation Department at 717.464.6012 if you have further questions.

As mentioned above, we are currently planning to resume additional bus services. A future Communique will be forthcoming to explain coming services.

Tracy— Tracy Long, Transportation Supervisor

Alternative Grocery Delivery Services

Store	Delivery Service	Cost	General Instructions
Weis Markets	Yes Shipt	\$8.00 – \$10.00 per order <u>Plus tip</u> *Membership available	Shipt.com Enter zip code to begin. Log in or sign up for a new account. Begin shopping, adding things to “your cart.” Once completed with shopping, you may checkout. At checkout, you will need to enter your delivery information, credit card information, and select a preferred time for delivery as well as adding a tip for the driver. Once you have entered all information, you may submit your order. Options are available to pay for multiple orders at a slight discount as well as a yearly membership.
Giant	Yes Instacart	\$7.95 per order <u>Plus tip</u> *Membership available	Giantfoodstores.com (\$60.00 minimum purchase) Enter zip code to begin. Log in or sign up for a new account. Begin shopping, adding things to “your cart.” Once completed with shopping, you may checkout. At checkout you will need to enter your delivery information, credit card information, and select a preferred time for delivery as well as adding a tip for the driver. Once you have entered all information, you may submit your order.
Wegmans	Yes Instacart	\$7.99 per order <u>Plus tip</u> *Fees may vary *Membership available	Wegmans.com Select delivery & enter zip code to begin. Log in or sign up for a new account. Begin shopping, adding things to “your cart.” Once completed with shopping, you may checkout. At checkout you will need to enter your delivery information, credit card information, and select a preferred time for delivery as well as adding a tip for the driver. Once you have entered all information, you may submit your order.
Whole Foods	Yes Amazon Prime	Free* per order with Prime Membership <u>Plus tip</u>	Wholefoodsmarket.com (\$35.00 minimum purchase) Log in to your Amazon account. Enter zip code to begin. Log in or sign up for a new account. Begin shopping, adding things to “your cart.” Once completed with shopping, you may checkout. At checkout you will need to enter your delivery information, credit card information, and select a preferred time for delivery as well as adding a tip for the driver. Once you have entered all information, you may submit your order. ** \$35. 00 Minimum Order