

April 30, 2021

# Communiqué

## **Culinary Services Re-Introduces *Resident Choice Dining!***

I am pleased to announce the first phase of dining room re-openings for Residents! *Resident Choice Dining* is a carefully designed program that gives Residents the ability to dine in the Manor, Lakes, and North dining rooms while observing required occupancy limits, social distancing, and sanitizing guidelines for safe dining. This interim step towards resuming full in-house dining, at some point in the future, will give you the ability to make a personal choice to continue meal pick up or to enjoy eating your meal in the dining room with others. Beginning on **Monday, May 10**, limited in-house seating will be available for both the breakfast and the dinner meal. Whether you choose to continue with meal pick-up, or desire to dine in, we ask that you wear a mask and maintain social distancing when waiting to enter the dining room and while moving through the food venue.

If you desire to enjoy your dinner in the dining room, please follow these procedures:

- Request a table from the host/hostess upon arrival. Please make arrangements to dine with others prior to your arrival at the dining room and make sure all parties are present before requesting a table. We are unable to take advance registrations at this time.
- Select all food and beverage desired in one trip, bypass the bagging station and seat yourself at your assigned table. To best manage the process, we ask that you do not make requests to switch tables or join others once seated.
- Your server will provide you with silverware, iced water, cups and a dinner plate for you to enjoy your selections, and will provide coffee or tea by request.
- We know it's been a long time since you've been able to enjoy each other's company and would like to allow limited socializing after you finish your meal. We do ask that you put your mask on if you are finished eating and remain aware of fellow Residents that may be waiting for a table to open so they can enjoy this opportunity as well.

We are unable to offer this program at Four Seasons at Spring Run due to space restrictions, but are pleased to announce that we will allow cross-campus dining for all Residents, beginning on **Monday, May 17**. This will give all Residents the option to enjoy in-house dining and the ability to dine with WVC friends and family members who do not reside in your home community. You may arrange to dine with your friends and family members who live at Manor, Lakes and North at their scheduled building time, or during the later dining times posted on the 'Hours of Operation' attachment.

*(over please)*

It's important to remember that dining room occupancy varies at each community and table availability will be dependent on each Resident's level of comfort and desire to dine-in or take-out. We are asking Residents to follow building meal times as much as possible when we reopen for Resident Choice Dining, in an effort to establish a steady, manageable flow in the dining rooms. It will take several meal periods to evaluate volume and the processes we have in place. Please be patient with us. We work hard at preplanning every change in service and will work diligently to resolve any issues that surface.

For an additional change of pace, the team at Four Seasons would like to welcome all Residents who would like to pick up a meal to-go from Four Seasons starting on **Monday, May 17**. Simply call 717.464.8415 to reserve a time for pick-up.

We are excited to welcome you back to the dining rooms, based on your level of comfort, and look forward to serving you again soon.

## **Mother's Day is Sunday, May 9**

Advance registration for Mother's Day will not be required at Manor, Lakes, or North. We do ask that you follow the current Sunday pick-up schedule to minimize wait times and remain socially distanced, both in the dining venues and while waiting to get in.

Four Seasons does require advance reservations to pick up a meal. Spring Run and SouthPointe Residents who would like to reserve a pick-up time should place their reservation as they normally would by calling 717.464.8415 and by following the prompts. Meal pick-up by reservation at Four Seasons will be between the hours of 11:30 AM – 1:30 PM.

We are pleased to offer a guest meal option for this holiday dinner. Residents may choose to purchase up to two guest meals per residence. Guest menus will be available for pick-up at the host station beginning on Monday, May 3. Please fill out the menu for your guest(s) and bring it with you to the dining room when you come to pick up your meal. The culinary team will fill your guest orders while you are choosing your selections.

The Mother's Day menu can be found on the Resident Intranet → Culinary Services → Menus.

We look forward to providing you with a wonderful dinner on this special day!

*Sharon*— Sharon Habanec, Vice President of Culinary Services

# CULINARY SERVICES

## DINING HOURS | COMMUNITY DINING

Due to the strict measures in place to help mitigate the spread of Covid-19, culinary options are currently limited. Resident Choice dining is available as of May 10, 2021. Please refer to Communique dated 04/30/21 for details.

MANOR	BREAKFAST	DINNER (MON-SAT)	DINNER (SUN/HOLIDAY*)
Hours of Operation	7:00 – 9:00 AM	4:00 – 6:30 PM	11:00 AM – 2:00 PM
Building A	7:00 – 7:30 AM	4:00 – 4:20 PM	11:00 AM – 11:30 AM
Building B	7:30 – 8:00 AM	4:20 – 4:40 PM	11:30 AM – 12:00 PM
Building C	8:00 – 8:20 AM	4:40 – 5:00 PM	12:00 PM – 12:30 PM
Building D	8:20 – 8:40 AM	5:00 – 5:30 PM	12:30 PM – 1:00 PM
Building E	8:40 – 9:00 AM	5:30 – 6:00 PM	1:00 PM – 1:30 PM
Non-Manor Residents	8:40 – 9:00 AM	6:00 – 6:30 PM	1:15 PM – 1:45 PM

LAKES	BREAKFAST	DINNER (MON-SAT)	DINNER (SUN/HOLIDAY*)
Hours of Operation	7:00 – 9:00 AM	4:00 – 6:30 PM	11:00 AM – 2:00 PM
Building A	7:00 – 7:20 AM	4:00 – 4:20 PM	11:00 AM – 11:30 AM
Building B	7:20 – 7:40 AM	4:20 – 4:40 PM	11:30 AM – 12:00 PM
Building C	7:40 – 8:10 AM	4:45 – 5:10 PM	12:00 PM – 12:30 PM
Building D & F	8:10 – 8:30 AM	5:10 – 5:30 PM	12:30 PM – 1:00 PM
Building E	8:30 – 8:50 AM	5:30 – 6:00 PM	1:00 PM – 1:30 PM
Non-Lakes Residents	8:50 – 9:00 AM	6:00 – 6:30 PM	1:30 PM – 2:00 PM

NORTH	BREAKFAST	DINNER (MON-SAT)	DINNER (SUN/HOLIDAY*)
Hours of Operation	7:00 – 9:00 AM	4:00 – 7:00 PM	11:15 AM – 2:00 PM
Building F & G	7:00 – 7:20 AM	4:00 – 4:30 PM	11:15 AM – 11:45 AM
Building H & I	7:20 – 7:40 AM	4:30 – 5:00 PM	11:45 AM – 12:15 PM
Building J	7:40 – 8:00 AM	5:00 – 5:30 PM	12:15 PM – 12:45 PM
Building K & L	8:00 – 8:30 AM	5:30 – 6:00 PM	12:45 PM – 1:15 PM
Building M & N	8:30 – 9:00 AM	6:00 – 6:30 PM	1:15 PM – 1:45 PM
Non-North Residents	8:45 – 9:00 AM	6:30 – 7:00 PM	1:30 PM – 2:00 PM

SPRING RUN	BREAKFAST	DINNER (MON-SAT)	DINNER (SUN/HOLIDAY*)
Hours of Operation	7:00 – 9:00 AM	5:00 – 7:00 PM	11:30 AM – 2:00 PM
Building H	7:00 – 7:30 AM	Call to reserve a pick up time: 717.464.8415	
Building I	7:30 – 8:00 AM		
Building J	8:00 – 8:30 AM		
Building K	8:30 – 9:00 AM		

\*The following holidays follow the established Sunday hours:  
New Year's Day, Easter, Memorial Day, July 4<sup>th</sup>, Labor Day, Thanksgiving and Christmas.