

March 19, 2021

# Communiqué

## COVID-19 Questions and Answers

Below are some of the most recent commonly asked questions posed by Residents, along with Willow Valley Communities' responses. We hope that you will find this information helpful as WVC continues to move forward with reopening plans.

**1. If I didn't get a vaccine yet, can I still get one here at WVC?**

*Yes. All Residents and Team Members have been offered the COVID-19 vaccine. If you would like the vaccine and have not received it, please contact Residential Nursing to be placed on the waiting list. If your name is on the waiting list, you will be contacted once another clinic is arranged.*

**2. If I have received both doses of the vaccine, do I still need to wear my mask around WVC?**

*Yes. All Residents and Team Members MUST wear their mask in any public area (outside or inside) regardless of vaccine status. In addition, other preventative measures such as social distancing and good hand hygiene must be followed.*

**3. What is Willow Valley Communities doing to encourage individuals to get the COVID-19 vaccine?**

*Willow Valley Communities is strategically working towards getting all individuals on campus vaccinated. A dedicated team of Willow Valley leaders is working to identify the reasons that some individuals are choosing to not get their vaccine, then focusing on strategies for education and encouragement.*

*As a reminder to all Residents and Team Members, getting the vaccine is still an individual choice and there are various reasons why one may choose to not get their vaccine. **Therefore please follow WVC's Pledge of Common Courtesy when speaking with individuals who did not get the vaccine.***

**4. When will amenities and activities (e.g., satellite fitness centers) reopen?**

*WVC recognizes that Residents and Team Members are eager to resume previous activities on Campus. Programs and amenities such as the satellite fitness centers, The Clubhouse, public spaces etc. will be part of the safe and strategic phased reopening plan. There will be an announcement as each one of the campus amenities is scheduled to reopen.*

**5. What are the criteria that WVC is using to reopen?**

*Objective metrics will define the safe reopening plan. Consideration will be given to herd immunity within WVC, infection rates within our region, and the Lancaster County Positivity Rate. Baseline herd immunity will be measured by combining IL Resident & Team Member vaccination rates. The WVC herd immunity metric will be the sum of: 1) those vaccinated on campus with a goal of 70%; 2) those vaccinated off campus; and 3) those with natural immunity obtained after recovery from COVID-19 illness.*

*Safe reopening will be done strategically. A phased reopening of amenities will be scheduled. We will evaluate and revise our plan prior to moving through each phase of opening. Prevention measures will be implemented during reopening. Protocols, such as wearing masks, social distancing, capacity limits, and hand hygiene, will continue to be part of the safety protocol followed on campus.*

*(over please)*

**6. Can our guests go outside?**

*Guests may visit with you in your residence or outside our communities on the walking paths. We ask that you and your guests practice intentional social distancing by purposefully moving to maintain the six foot distance from other Residents who may be outside. Guests should maintain their mask covering their nose and mouth at all times when outside of your home. Guests should not enter public areas, including our courtyards.*

**7. Can pets visit on campus?**

*Pet visits may begin visiting on Monday, March 22, 2021.*

We encourage you to continue to watch the weekly COVID-19 Update broadcast and read future editions of the Communique for updated information as it relates to vaccine and/or reopening information.

*Denny* — Dennis W. Griest, President & CFO