



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO, Willow Valley Living
Date: March 26, 2021
Subject: COVID-19 Positive Resident
COVID-19 Positive Team Members (3)

A Resident at Lakeside has tested positive for COVID-19. The Resident, who is asymptomatic, remains in isolation at Lakeside.

Three (3) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below. Please note that all three were identified through universal testing, as shown.

Through Universal Testing:

- Team Member #1: Housekeeping at The Glen; most recent day worked: 3/24
- Team Member #2: Administration at The Glen; most recent day worked: 3/24
- Team Member #3: Nursing at The Glen; most recent day worked: 3/24

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Resident or Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Resident live and in which the Team Members have worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.