



To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO, Willow Valley Living
Date: March 16, 2021
Subject: COVID-19 Positive Resident COVID-19 Positive Team Members (3)

A Resident at Providence Park has tested positive for COVID-19. After becoming ill, the Resident was tested for COVID-19, at which time the positive result was returned. The Resident remains in isolation in their own home.

Three (3) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below. Please note that 2 of the 3 were identified through universal testing, as shown below.

• Team Member #1: Culinary Services at The Glen; most recent day worked: 3/11

## Through Universal Testing:

- Team Member #2: Administration at the Cultural Center; most recent day worked: 3/11
- Team Member #3: Culinary Services at Meadow Ridge; most recent day worked: 3/10

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Resident or Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the community in which the COVID-19 positive Resident lives and in which the Team Members have worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.