



To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO, Willow Valley Living

Date: March 9, 2021

Subject: COVID-19 Positive Residents (5)

COVID-19 Positive Team Members (4)

A Resident at Manor (building) has tested positive for COVID-19. After becoming ill, the Resident was tested for COVID-19, at which time the positive result was returned. The Resident remains in isolation in their own apartment.

Two Residents at Spring Run, a married couple, have tested positive for COVID-19. After becoming ill, the Residents were tested for COVID-19, at which time positive results were returned. One of the spouses was later transferred to Penn Medicine/LGH for a medical issue unrelated to the COVID diagnosis. The other Resident remains in isolation in their own apartment.

Two Residents at SouthPointe, a married couple, have tested positive for COVID-19. After one of the Residents became ill, both Residents were tested for COVID-19, at which time positive results were returned. The second Resident is asymptomatic. The Residents remain in isolation in their own apartment.

Four (4) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below. Please note that 1 of the 4 was identified through universal testing, as shown below.

Team Member #1: PM&S Grounds; most recent day worked: 3/5

Team Member #2: Housekeeping at North; most recent day worked: 3/3

Team Member #3: Housekeeping at North; most recent day worked: 3/3

Through Universal Testing:

Team Member #4: Culinary Services at North; most recent day worked: 3/3

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Residents or Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Residents live and in which the Team Members have worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.