



To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO

Date: February 15, 2021

Subject: COVID-19 Attributed Deaths (2)

COVID-19 Positive Team Members (7)

It is with great sorrow that Willow Valley Communities reports the death of a Resident at The Glen. The Resident passed away at The Glen. The death is COVID-19 attributed. It is also with great sorrow that Willow Valley Communities reports the death of a Resident of North. The Resident passed away at Penn Medicine/LGH hospital. The death is COVID-19 attributed.

We ask you to please join with our entire Community in mourning the passing of these Residents.

Seven (7) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below. Please note that four of the seven were identified through universal testing as noted below.

- Team Member #1: Laundry; most recent day worked 2/8
- Team Member #2: Maintenance at North; most recent day worked: 2/9
- Team Member #3: Nursing at The Glen; most recent day worked: 2/13

Through Universal Testing:

- Team Member #4: Culinary Services at Lakes; most recent day worked: 2/8
- Team Member #5: Culinary Services at The Glen; most recent day worked: 2/10
- Team Member #6: Administration at The Glen: most recent day worked: 2/10
- Team Member #7: Housekeeping at The Glen; most recent day worked: 2/10

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Team Members have worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.