



To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO, Willow Valley Living

Date: January 26, 2021

Subject: COVID-19 Attributed Death

COVID-19 Positive Residents (2) COVID-19 Positive Team Members (2)

It is with great sorrow that Willow Valley Communities reports the death of a Resident of The Glen. The Resident, whose COVID positive status was previously reported in a COVID-19 Advisory, passed away at The Glen; the death is COVID-19 attributed. We ask you to please join with our entire Community in mourning the passing of this Resident.

A Resident at Lakes (building) has tested positive for COVID-19. The Resident remains in isolation in their own apartment.

A Resident at North has tested positive for COVID-19. The Resident is the spouse of another COVID-19 positive Resident whose positive status was previously reported. After becoming ill, the Resident was transferred to the COVID-19 unit at The Glen.

Two (2) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below. Please note that 1 of the 2 was identified through universal testing, as shown below.

Team Member #1: Rec Therapy at The Glen; most recent day worked: 1/14

Through Universal Testing:

Team Member #2: Culinary Services at North; most recent day worked: 1/22

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Residents or Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Residents live and in which the Team Members have worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.