



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO, Willow Valley Living
Date: January 23, 2021
Subject: Erroneous COVID-19 Positive Test Results (13)

In our January 22, 2021 COVID-19 Advisory, we cited 13 positive COVID-19 test results that were in question. The Advisory explained that test results for 13 Residents at Meadow Ridge were being investigated and provided the reasons why. As it is Willow Valley Communities' practice to carefully analyze test results to understand them, the circumstances of the 13 positive results caused us to begin an investigation.

The outside lab has confirmed that these 13 positive test results were, in fact, in error. The lab explained that this incident is an anomaly, and the only such incident among the more than 300,000 tests that they have performed. In spite of this anomaly, the PCR test employed is recognized as the "gold standard" of COVID testing; Willow Valley Communities will continue to use the test, as it is considered highly reliable.

Willow Valley Communities sincerely regrets that this unfortunate lab error occurred; we recognize that 13 Residents were informed that they were COVID positive when, in fact, they were not. The results should have been returned as negative, not positive; the incorrect results will be removed from the Willow Valley Communities COVID-19 positive counts.