



To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO, Willow Valley Living
Date: January 22, 2021
Subject: COVID-19 Attributed Death COVID-19 Positive Residents (13*) COVID-19 Positive Team Members (16)

It is with great sorrow that Willow Valley Communities reports the death of a Lakeside Resident. The Resident, whose COVID positive status was previously reported in a COVID-19 Advisory, passed away at Lakeside; the death is COVID-19 attributed. We ask you to please join with our entire Community in mourning the passing of this Resident.

A Resident at Lakeside has tested positive for COVID-19. The Resident remains in isolation at Lakeside.

A Resident at Spring Run has tested positive for COVID-19. The Resident is in isolation in their apartment.

*Eleven (11) Residents at Meadow Ridge have tested positive for COVID-19. All remain in isolation at Meadow Ridge and all COVID-positive protocols and precautions are being followed. However, these 11 positive cases, along with two others from Meadow Ridge that were reported in Tuesday's Advisory, are under investigation for a possible anomaly in testing results. This is for several reasons: 1) They are all asymptomatic; 2) They all tested negative the week before; 3) Upon learning of the positive results from the outside lab, Willow Valley Communities administered a point of care rapid test that yielded negative results for all of them. We have retested these Residents through the lab. The retest results have not yet been returned.

Sixteen (16) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below. Please note that 14 of the 16 were identified through universal testing, as shown below.

- Team Member #1: Nursing at Lakes; most recent day worked: October (on leave of absence)
- Team Member #2: Culinary Services at Manor; most recent day worked: 1/1

Through Universal Testing:

- Team Member #3: Personal Care at The Glen; most recent day worked: 1/17
- Team Member #4: Nursing at Lakes; most recent day worked: 1/15
- Team Member #5: Sales at the Welcome Center; most recent day worked: 1/18
- Team Member #6: Culinary Services at Lakes; most recent day worked: 1/18
- Team Member #7: Nursing at The Glen; most recent day worked: 1/18
- Team Member #8: Therapy; most recent day worked: 1/19
- Team Member #9: Nursing at The Glen; most recent day worked: 1/3
- Team Member #10: Nursing at The Glen; most recent day worked: 1/1

(Over, please)

- Team Member #11: Nursing at The Glen; most recent day worked: 1/1
- Team Member #12: Rec Therapy at The Glen; most recent day worked: 1/15
- Team Member #13: Nursing at Meadow Ridge; most recent day worked: 1/14
- Team Member #14: Culinary Services at Meadow Ridge; most recent day worked: 1/14
- Team Member #15: Nursing at The Glen; most recent day worked: 1/18
- Team Member #16: Culinary Services at The Glen; most recent day worked: 1/19

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Residents or Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Residents live and in which the Team Members have worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.