



To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO

Date: January 8, 2021

Subject: COVID Attributed Death COVID-19 Positive SmartLife Member COVID-19 Positive Residents (5) COVID-19 Positive Team Members (13)

It is with great sorrow that Willow Valley Communities reports the death of a Manor Campus Resident. The Resident, whose COVID positive status was previously reported in a COVID-19 Advisory, passed away at Penn Medicine/LGH hospital. The death is COVID-19 attributed. We ask you to please join with our entire Community in mourning the passing of this Resident.

A SmartLife Member has tested positive for COVID-19. After becoming ill, the Member was admitted to Penn Medicine/LGH hospital, where they currently remain.

A Resident at North has tested positive for COVID-19. The Resident is the spouse of another Resident who recently tested positive for COVID-19 (reported in a prior Advisory), and is isolating in their own apartment.

A Resident at North has tested positive for COVID-19. The Resident is isolating in their own apartment. (*Note: This is unrelated to the positive case immediately above*)

Three (3) Supportive Living Residents at The Glen have tested positive for COVID-19 through universal testing. All of the Residents were asymptomatic at the time of their test; all are currently residing in the COVID unit at The Glen.

Thirteen (13) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below. Please note that 4 of the 13 were identified through universal testing, as noted below.

- Team Member #1: Housekeeping at Lakeside; most recent day worked: 12/29
- Team Member #2: Nursing at The Glen; most recent day worked: 12/28
- Team Member #3: Culinary Services at Manor; most recent day worked: 12/26
- Team Member #4: Nursing at Lakeside; most recent day worked: 1/5
- Team Member #5: Therapy at The Glen; most recent day worked: 12/24
- Team Member #6: Housekeeping at Spring Run; most recent day worked: 12/30
- Team Member #7: Culinary Services at Lakes; most recent day worked: 12/25
- Team Member #8: Culinary Services at Spring Run; most recent day worked: 1/3
- Team Member #9: Housekeeping at Lakes; most recent day worked: 1/5

Through Universal Testing:

- Team Member #10: Nursing at The Glen; most recent day worked: 12/31
- Team Member #11: Nursing at The Glen; most recent day worked: 1/2
- Team Member #12: Nursing at The Glen; most recent day worked: 1/5
- Team Member #13: Nursing at The Glen; most recent day worked: 1/5

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Residents or Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Residents live and in which the Team Members have worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening. We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.