



To:Willow Valley Communities ResidentsFrom:Dennis W. Griest, President and CFO, Willow Valley LivingDate:January 5, 2020Subject:COVID-19 Positive Residents (9)
COVID-19 Positive Team Members (9)

Since our last COVID-19 Advisory on December 29, 2020:

A Resident at Providence Park has tested positive for COVID-19. The Resident, who is the spouse of another Resident who previously tested positive for COVID-19, remains in isolation in their home.

A Resident at Manor (building) has tested positive for COVID-19. The Resident is isolating in their own apartment.

A Resident at North has tested positive for COVID-19. The source of the exposure is known and is not related to Willow Valley Communities. The Resident is isolating in their own apartment.

A Resident at North has tested positive for COVID-19. The source of the exposure is known and is not related to Willow Valley Communities. The Resident is isolating in their own apartment. (*Note: This is unrelated to the positive case immediately above*)

A Resident at the Garden Apartments has tested positive for COVID-19. The source of the exposure is known and is not related to Willow Valley Communities. The Resident is isolating in their own apartment.

A Resident at Willow Gables has tested positive for COVID-19. The Resident, who is the spouse of another Resident who previously tested positive for COVID-19, remains in isolation in their home.

A Resident at Spring Run has tested positive for COVID-19. After becoming ill, The Resident was moved to the COVID unit at The Glen where they presently remain.

Two (2) Supportive Living Residents at The Glen have tested positive for COVID-19 through universal testing. Both Residents were asymptomatic at the time of their tests, and both are currently residing in the COVID unit at The Glen.

Nine (9) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below. Please note that 4 of the 9 were identified through universal testing, as shown.

- Team Member #1: Residential Life and Wellness at the Cultural Center; most recent day worked: 12/22
- Team Member #2: Nursing at The Glen; on Leave of Absence since October
- Team Member #3: Administration at Lakes; most recent day worked: 12/25
- Team Member #4: Nursing at The Glen; most recent day worked: 12/21
- Team Member #5: Culinary Services at Manor; most recent day worked: 12/29

Through Universal Testing:

- Team Member #6: Nursing at The Glen; most recent day worked: 12/24
- Team Member #7: Culinary Services at The Glen; most recent day worked: 12/28
- Team Member #8: Nursing at The Glen; most recent day worked: 12/29
- Team Member #9: Culinary Services at Lakeside; most recent day worked: 1/1

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Residents or Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Residents live and in which the Team Members have worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.