



To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO

Date: December 4, 2020

Subject: COVID-19 Attributed Death

COVID-19 Positive Residents (3) COVID-19 Positive Team Members (5)

It is with great sorrow that Willow Valley Communities reports the death of a Lakes Resident. The Resident, whose COVID positive status was previously reported in a COVID-19 Advisory, passed away at Penn Medicine/LGH hospital; the death is COVID-19 attributed. We ask you to please join with our entire Community in mourning the passing of this Resident.

A Resident at North has tested positive for COVID-19. Because the Resident traveled outside of the Commonwealth of PA, the Resident took a state-required COVID-19 test, which produced a positive result. The Resident is in isolation in their apartment.

A Resident at Lakes (building) has tested positive for COVID-19. The Resident was tested in advance of an unrelated medical procedure when the positive result was returned. The Resident is in isolation in their apartment.

A Resident at the Manor (building) has tested positive for COVID-19. The source of the infection is known and is not related to Willow Valley Communities. After becoming ill with symptoms, a COVID-19 test was administered with a positive result. The Resident remains in isolation in their apartment.

Five (5) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below.

- Team Member #1: Culinary Services at Meadow Ridge; most recent day worked: 11/27
- Team Member #2: Culinary Services at Manor; most recent day worked: 11/25
- Team Member #3: Housekeeping at Lakes; most recent day worked: 11/28
- Team Member #4: Housekeeping at Lakes; most recent day worked: 11/27
- Team Member #5: Nursing at The Glen; most recent day worked: 11/24

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Residents or Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Residents live and in which the Team Members have worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.