



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO, Willow Valley Living
Date: December 1, 2020
Subject: COVID-19 Positive Residents (6)
COVID-19 Positive Team Members (8)

A Resident of the North Garden Apartments has tested positive for COVID-19. After becoming ill with symptoms, a COVID-19 test was administered with a positive result. The Resident remains in isolation in their apartment.

A Resident of the North Garden Apartments has tested positive for COVID-19. The Resident is the spouse of another Resident who previously tested positive for COVID-19. After an unrelated medical injury, the Resident was admitted to Penn Medicine/LGH hospital where a COVID-19 test was administered with a positive result.

A Resident of Lakes (building) has tested positive for COVID-19. As the spouse of another Resident who previously tested positive for COVID-19, the Resident had been isolating in their apartment since November 19. Subsequently, after becoming ill, the Resident was admitted to Penn Medicine/LGH hospital where a COVID-19 test was administered with a positive result.

A Resident of North has tested positive for COVID-19. After becoming ill with symptoms, a COVID-19 test was administered with a positive result. The Resident remains in isolation in their apartment.

Two (2) Residents of The Glen have tested positive for COVID-19. Both are asymptomatic with positive tests resulting from Universal Testing.

Eight (8) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below. Please note that five of the eight were identified through universal testing, as noted below.

- Team Member #1: Administration at The Glen; most recent day worked: 11/17
- Team Member #2: Housekeeper at Lakes; most recent day worked: 11/25
- Team Member #3: Housekeeper at Providence Park; most recent day worked: 11/22

Through Universal Testing:

- Team Member #4: Administration at Lakeside; most recent day worked: 11/27
- Team Member #5: Administration at The Glen; most recent day worked: 11/24
- Team Member #6: Nursing at The Glen; most recent day worked: 11/23
- Team Member #7: Culinary Services at Meadow Ridge; most recent day worked: 11/27
- Team Member #8: Housekeeper at The Glen; most recent day worked: 11/27

(Over, please)

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Residents and/or Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the affected areas.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.