

November 20, 2020

Communiqué

Coronavirus Update

Willow Valley Communities (WVC) continues to assess the COVID-19 pandemic, while adhering to the guidance, orders, and mandates provided by the CDC, DOH, and the State of Pennsylvania's governor's office in order to make decisions focused on the safety and wellbeing of our community as a whole. All Residents received a Willow Valley Communities COVID-19 Alert on Wednesday, November 18th regarding travel/visitor restrictions imposed by the State of Pennsylvania. Highlighted below are additional COVID-19 updates.

Manor Restrictions

A thorough cleaning of the Manor Building has been completed, and there have been no additional COVID-19 positive cases identified at the Manor. Therefore, the Manor restrictions that were imposed last week are being lifted on Friday, November 20, 2020:

- Common spaces such as the lobby, woodshop, C/D connector will re-open. *Please note that the satellite fitness center will remain closed.*
- Routine services provided by maintenance, housekeeping, and transportation will resume.
- Residents are permitted to go to other buildings or across campus including visiting others (while wearing a mask and social distancing).
- Small group activities will start to resume.
- Meal Delivery will conclude on Sunday, November, 22, 2020. Beginning with breakfast on Monday, November 23, Residents are permitted for Meal Pick-up in the dining room (see more in Culinary Update section).

Culinary Information Update:

- Meal delivery at Manor will cease after Sunday dinner delivery on November 22.
- Starting on Monday, November 23, Garden Apartment, Vistas, and Providence Park Residents should go to the MANOR to pick up meals.
- Market Place and Overlook will remain pick-up only for all Residents.
- Resident Choice (in house dining) is suspended indefinitely for all Residents.
- THANKSGIVING: We understand there are last minute Thanksgiving plan decisions being made. If you haven't already done so, please let Culinary Services know if you are planning to pick up your meal from us on Thanksgiving Day so we can plan appropriately. REMINDER: The Thanksgiving meal will be served at mid-day vs. in the evening.

While the lifting of the Manor Building restrictions is positive news, it is also a sobering reminder of the actions that must be implemented when we are faced with a COVID-19 outbreak.

(over please)

Communication Reminder

WVC is requesting Residents take personal accountability for staying informed by reading, watching, and listening to the various Willow Valley Communities COVID-19 communication options. COVID-19 information and updates are provided via the Communique, Advisories, the WVC website, and the weekly COVID-19 Update television broadcast. In an effort to continue to mitigate COVID-19 risk exposure, mitigate spread, or prevent an outbreak, it is imperative that Residents take personal responsibility to follow through with any requests or mandates asked of Residents via these communications. All precautions must be adhered to at all times with no exceptions. We ask Residents to consider the serious risk they expose all of us to by attending large gatherings, having large groups of people visiting their apartment, or not adhering to social distancing, proper hand washing, and wearing masks properly. We know that the last 9 months have not been easy and things are constantly changing; however, these are serious times and require steadfast vigilance by everyone.

We recognize that restrictions brought about by COVID-19 can be difficult and emotionally hard for many. We continue to review all parameters in an effort to balance “living” and keeping Team Members and Residents safe. We want to thank you for everything you are doing to make responsible choices to help keep Willow Valley Communities safe.

Denny—Dennis W. Griest, President & CFO