



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO, Willow Valley Living
Date: November 24, 2020
Subject: COVID-19 Positive Residents (4)
COVID-19 Positive Team Members (5)

A Resident of the Manor (building) has tested positive for COVID-19. After becoming ill, the Resident was admitted to Penn Medicine/LGH hospital where a COVID-19 test was administered with a positive result.

A Resident of Lakes (building) has tested positive for COVID-19. After becoming ill, the Resident was admitted to Penn Medicine/LGH hospital where a COVID-19 test was administered with a positive result.

A Resident of Lakes (building) has tested positive for COVID-19. The Resident, who is the spouse of another Resident who previously tested positive for COVID-19, is asymptomatic and remains in isolation in their apartment.

A Resident of Lakes (Midrise) has tested positive for COVID-19. The Resident remains in isolation in their apartment.

Five (5) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below. Please note that two of the five were identified through universal testing, as noted below.

- Team Member #1: Culinary Services at North; most recent day worked: 11/17
- Team Member #2: Nursing at The Glen; most recent day worked: 11/18
- Team Member #3: Nursing on the Manor Campus; most recent day worked: 11/23

Through Universal Testing:

- Team Member #4: Culinary Services at The Glen; most recent day worked: 11/20
- Team Member #5: Housekeeping at Lakeside; most recent day worked: 11/16

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Residents and/or Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the affected areas.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening. We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.