



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO, Willow Valley Living
Date: November 21, 2020
Subject: COVID-19 Positive Residents

Two (2) Residents at The Vistas have tested positive for COVID-19. The Residents, a couple who reside together, are in isolation in their own apartment where they are being monitored by Willow Valley Communities' Resident Nursing team.

Two (2) Residents at Lakes (building) have tested positive for COVID-19. The Residents, a couple who reside together, are in isolation in their own apartment where they are being monitored by Willow Valley Communities' Resident Nursing team.

A Resident of the Manor (building) has tested positive for COVID-19. After becoming ill, the Resident was admitted to Penn Medicine/LGH hospital where a COVID-19 test was administered with a positive result.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Residents may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the affected areas.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.