



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO, Willow Valley Living
Date: November 17, 2020
Subject: COVID-19 Positive Resident at The Glen

A temporary Resident at The Glen has tested positive for COVID-19.

Please note that this case was identified through universal testing, which would typically be reported to Residents via a Friday “Special Edition” Advisory; however, in the interest of timely information sharing, the result is included in this Advisory.

Through Universal Testing:

The Resident is a SmartLife Member who came to The Glen for short-term supportive care following a stay at Penn Medicine/LGH hospital. The Resident, who was asymptomatic at the time of their COVID test, has been moved to the COVID unit at The Glen.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Resident may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the affected areas.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities’ Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.