



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO
Date: November 13, 2020
Subject: COVID-19 Positive Residents
COVID-19 Positive Team Members

Four (4) Residents at the Manor have tested positive for COVID-19 during the period 11/9/20 through 11/12/20. Two of the four Residents are a couple who live together. Two of the four Residents are recovering while isolating in their Manor apartments; the other two Residents are being treated at Penn Medicine/LGH hospital.

Two (2) Residents at the Lakes (Midrise) have tested positive for COVID-19. The Residents, a couple who live together, are isolating in their apartment. Initially, one Resident was tested because of COVID-19 symptoms. The spouse, who is asymptomatic, subsequently tested positive.

Three (3) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below.

Please note that two of the three were identified through universal testing (noted below). These would typically be reported to Residents via a Friday "Special Edition" Advisory; however, in the interest of consolidating information into a single Advisory, these Team Members' results are included below.

- Team Member #1: Culinary Services at Meadow Ridge; most recent day worked: 11/5

Through Universal Testing:

- Team Member #2: Culinary Services at Lakeside; most recent day worked: 11/11
- Team Member #3: Housekeeping at Lakeside; most recent day worked: 11/12

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Residents or Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Residents live and in which the Team Members have worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.