



To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO, Willow Valley Living

Date: November 10, 2020

Subject: COVID-19 Attributed Death at The Glen

COVID-19 Positive Team Members

It is with great sorrow that Willow Valley Communities reports the death of a Manor Resident. The Resident, whose COVID positive status was previously reported in a COVID-19 Advisory (October 30), passed away at The Glen on November 7; the death is COVID-19 attributed. We ask you to please join with our entire Community in mourning the passing of this Resident.

Four (4) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below.

Please note that three of the four were identified through universal testing (noted below). These would typically be reported to Residents via a Friday "Special Edition" Advisory; however, in the interest of timely information sharing, these Team Members' results are included in this Advisory.

Team Member #1: Nursing at Meadow Ridge; most recent day worked: 11/1

Through Universal Testing:

- Team Member #2: Nursing at The Glen; most recent day worked: 10/31
- Team Member #3: Nursing at The Glen; most recent day worked: 11/7
- Team Member #4: Culinary Services at The Glen; most recent day worked: 11/6

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Team Members worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.