

October 20, 2020

Communiqué

Coronavirus Update

Day Spa to Reopen – October 27, 2020

We are excited to announce that the Day Spa at the Cultural Center will reopen effective Tuesday, October 27, 2020. Services will be limited to massages, manicures, pedicures and eyebrow shaping. As with the reopening of all areas, protocols have been put in place to ensure a safe reopening.

When arriving for your appointment, please enter the Cultural Center through the lower level entrance and check in with the Concierge. A Spa Team Member will be out to greet you.

- Appointments are required and can be made by calling the Day Spa at 717.464.6873
- If you are not feeling well, please stay home
- Access to the Day Spa and Salt Relaxation Room will be limited to clients with appointments
- Although WVC is not screening Residents, the Day Spa is required by the state of Pennsylvania to ask questions and take the temperature of all clients before services are performed
- Masks are required during all services, including massage
- New Intake Forms will be required for all massage clients. You can print this off from the Living Forward App → Venues → Day Spa and complete in advance if preferred; otherwise, you can complete the form when you arrive for your first appointment
- In addition to our customary cleaning practices, additional measures have been put in place, such as:
 - ◇ Protective covers have been added to our massage tables underneath our linens and will be sanitized when we change linens between clients
 - ◇ Plexi-glass barriers have been added at the manicure and pedicure stations
 - ◇ Personal nail kits will be provided for each client and will be maintained on site
- Check-out and scheduling of future appointments will take place in client rooms versus at the Spa desk

Call the Day Spa to make your appointment today, our team is happy to serve you!

Diamando — Diamando Wallace, Day Spa Manager

Stacy — Stacy J. Musser, Senior Director of Resident Life & Wellness