

October 9, 2020

# Communiqué

## Screening Check Point Change

Willow Valley Communities (WVC) continues to assess areas of the community that have opened, and to determine the areas to safely open in the next phases. As mentioned before, our plan is to do this slowly, smartly, and methodically. Hand-washing, masking, and social distancing continue to be essential in all areas of our re-opening plan.

Beginning today, October 9, 2020, Willow Valley Communities Residents will no longer need to be screened at our campus screening locations when they return to campus. However, Residents who have departed the community must show their Willow Valley Communities name badge to the security officer when they return to campus. The presentation of the name badge to Willow Valley Communities security will allow Residents to enter the campus directly, and bypass the screening checkpoint. If a Resident does not have their name badge they will need to proceed through the screening location.

Team Members, guests, visitors, and contractors will continue to be screened at our campus screening locations. If a Resident has a guest in their vehicle upon arrival to our Campus, the Resident will need to go through our screening location so that the guest can be screened.

It is important that Residents self-monitor how they are feeling. Any signs such as: a temperature 100 or greater, cough, sore throat, shortness of breath, muscle pain, headache, chills, or GI symptoms should be reported to the Resident Nursing office and precautions to self-isolate put in place. Thank you for your continued adherence to these protocols which helps to ensure the safety and health of all of us.

*Danielle*— Danielle Geyer, Senior Director Manor Campus

*Glennnda*— Glennnda Hart, Senior Director Lakes Campus

## Driving Safety on Campus

For the safety of both Residents and Team Members, please remember to slow down when approaching the security checkpoints and driving around the campus. Do not go around the security station without presenting your name tag to the Security Team. In addition, if you are walking or running on campus, please stay to the perimeter of the road and be mindful to use crosswalks and walking paths.

*Danielle*— Danielle Geyer, Senior Director Manor Campus

*Glennnda*— Glennnda Hart, Senior Director Lakes Campus

*(over please)*

## **Courtesy to Your Neighbor in Today's Political Climate**

As the Presidential election draws near, we have an opportunity and an obligation to remind all Residents about the Willow Valley Communities Pledge of Common Courtesy, a copy of which is attached. This is an opportune time for all of us to embrace and abide by these points as we dialogue with one another.

As a reminder, political materials, including pamphlets, buttons, signs, and similar items should not be left in common areas or distributed at random to others. Willow Valley Communities values and recognizes the importance of freedom of speech and opinions; however, it is important to remember that political views may vary and we expect Residents to be respectful to one another in all words and actions.

*Danielle*— Danielle Geyer, Senior Director Manor Campus

*Glennnda*— Glennnda Hart, Senior Director Lakes Campus



WILLOW  
VALLEY  
COMMUNITIES

## **Pledge of Common Courtesy**

### **I promise to:**

- Speak kindly, with a respectful tone, in all circumstances
- Exhibit a positive attitude and be pleasant to everyone
- Show courtesy and gratitude by saying “please” and “thank you”
- Look people in the eye, smile, and say “hello”
- Demonstrate respect for others by actively listening and helping when needed
- Honor different perspectives and seek to understand them
- Say no to gossiping, bullying, sarcasm, and other demeaning behaviors