



To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO, Willow Valley Living

Date: October 23, 2020

Subject: COVID-19 Positive Team Members

Two (2) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below.

- Team Member #1: Housekeeping at Providence Park; most recent day worked: 10/15
- Team Member #2: Maintenance at Manor North; most recent day worked: 10/15.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Team Members worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.