



## COVID-19 Advisory

**To:** Willow Valley Communities Residents  
**From:** Dennis W. Griest, President and CFO, Willow Valley Living  
**Date:** October 20, 2020  
**Subject:** COVID-19 Positive Team Members

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Five (5) Team Members have tested positive for COVID-19. The Team Members' departments, work locations, and most recent days worked at Willow Valley Communities are listed below.

Please note that one of the five was identified through universal testing (noted below). This would typically be reported to Residents via a Friday "Special Edition" Advisory, but in the interest of timely information sharing, this Team Member's results are included in this Advisory.

- Team Member #1: Concierge at Manor North. This is a new Team Member who attended virtual online orientation, then subsequently tested positive before they ever came to work in the building
- Team Member #2: Housekeeping at The Glen; most recent day worked: 10/12
- Team Member #3: Housekeeping at The Glen; most recent day worked: 10/12 (not the same as above)
- Team Member #4: Culinary Services at The Glen; most recent day worked: 10/16
- Team Member #5: *Through Universal Testing*: Nurse at The Glen; last day worked 10/15.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the communities in which the COVID-19 positive Team Members worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.