COVID-19 Advisory



To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO, Willow Valley Living

Date: September 11, 2020

Subject: Positive COVID-19 Team Member on the Manor Campus

A Team Member who works in Independent Living administration on the Manor Campus has tested positive for COVID-19. The Team Member's last day of working at Willow Valley Communities was August 26. The source of the infection is known and is not related to Willow Valley Communities.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Team Member may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the areas in which the COVID-19 positive Team Members worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.