COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO, Willow Valley Living
Date: August 21, 2020
Subject: 2 Positive Team Members via Universal Testing

As announced previously, the Pennsylvania Department of Health (DOH) has mandated universal COVID-19 testing for Skilled Care Team Members and Residents. Skilled Care areas at Willow Valley Communities are located at The Glen and Lakeside. Subsequently, the PA Department of Human Services (DHS) mandated universal COVID-19 testing for Personal Care (PC) Team Members and Residents. PC areas at Willow Valley Communities are located at The Glen and Meadow Ridge.

Since the August 14, 2020 COVID-19 Advisory Special Edition for universal testing was distributed, one (1) Team Member at The Glen and one (1) Team Member on the Lakes Campus have tested positive for COVID-19 through universal testing. Details follow below:

- The Glen Team Member’s last day of work at Willow Valley Communities was August 9. The source of the infection is known and is unrelated to Willow Valley Communities.
- The Lakes Campus Team Member’s last day of work at Willow Valley Communities was August 17. The source of the infection is known and is unrelated to Willow Valley Communities.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the areas in which the COVID-19 positive Team Member worked.

Team Members working within the affected areas have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities’ Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.