COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO, Willow Valley Living
Date: August 7, 2020
Subject: 2 Positive Residents and 2 Positive Team Members via Universal Testing

Special Edition
Universal COVID-19 Testing

As announced previously, the Pennsylvania Department of Health (DOH) has mandated universal COVID-19 testing for Skilled Care Team Members and Residents. Skilled Care areas at Willow Valley Communities are located at The Glen and Lakeside. Subsequently, the PA Department of Human Services (DHS) mandated universal COVID-19 testing for Personal Care (PC) Team Members and Residents. PC areas at Willow Valley Communities are located at The Glen and Meadow Ridge.

Since the July 31, 2020 COVID-19 Advisory Special Edition for universal testing was distributed, two (2) Residents at Lakeside, one (1) Team Member at The Glen, and one (1) Team Member at Lakeside have tested positive for COVID-19 through universal testing. The first Team Member's last day of work at Willow Valley Communities was August 3. The second Team Member's last day of work at Willow Valley Communities was July 30. The COVID-19 positive Residents and Team Members were asymptomatic at the time of their COVID-19 tests.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Residents and Team Members may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the units in which the COVID-19 positive Team Members worked.

Other Residents (and/or their POAs) residing in the same community units as the COVID-19 positive Residents were notified and are being closely monitored and continually assessed for signs and symptoms of COVID-19. All Team Members working on the affected community unit have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities' Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.