

July 31, 2020

# Communiqué

## Coronavirus Update

Willow Valley Communities (WVC) continues to roll-out our multi-phased re-engagement plan. This *Communique* will outline more areas of the community that will open. As mentioned before, we plan to do this slowly, smartly and methodically to limit opportunities for reintroduction of COVID-19 into our communities. Thorough hand-washing, masking, social distancing and ability to disinfect will continue to be prevalent in all areas of our re-opening plan..

### PNC Bank to Re-Open

PNC is pleased to announce that they will re-open their WVC branches beginning Monday, August 3. Service will be open by **appointment only** Monday through Friday from 10:00 AM – 2:00 PM. Residents must schedule an appointment by calling the numbers below.

- PNC Manor Branch — 717.464.5353
- PNC Lakes Branch — 717.464.8090

If no one answers please leave a message and a PNC Bank employee will return your call. The scheduled appointments will allow the employee's time to clean and disinfect the area between customers. Thank you for your cooperation.

### Mask Wearing

All individuals on campus must wear a mask. This includes walking through the buildings, going into the Dining Room and sitting in the lobby. The only exception, as previously communicated, is if you are outside and appropriately social-distanced by more than 6 feet. Wearing your mask is an expectation and an important part of infection prevention protocol.

We encourage you to continue to make smart choices, limit your contact, and avoid prolonged unnecessary exposure as well as large group gatherings. WVC continues to review all areas of operations to incorporate the re-opening of spaces and services on the Campuses as appropriate. We appreciate the role you play in keeping Willow Valley Communities as healthy as possible.

*Danielle* — Danielle Geyer, Senior Director, Manor Campus

*Glennnda* — Glennnda Hart, Senior Director, Lakes Campus

*(over please)*

## **The Clubhouse Golf Simulator – Available Beginning August 10, 2020**

**Monday – Friday | 7:30 AM – 5:00 PM | Occupancy Limited to One**

- Amenity Passes are required and can be accessed through the Living Forward App
- Available Passes: 7:30 AM – 9:00 AM | 9:30 AM – 11:00 AM | 11:30 AM – 1:00 PM | 1:30 PM – 3:00 PM | 3:30 PM – 5:00 PM
- Enter/Exit through the front entrance and register with the Concierge
- Use hand-sanitizer upon entry
- Golfers must bring their own clubs
- A mask is required

## **The Clubhouse Pool Reminders**

- Be courteous to others . . . if the pool is full (12 people) and you have been in for a while, please take a break to allow others a chance to cool down.
- Do not move furniture, it has been placed 6' apart to maintain social distancing. Additional seating under shade has been added.
- Masks/Social Distancing: If you will be closer than 6' you must put your mask on. This applies to both in the pool and on the pool deck. For instance, water walking and talking next to each other would require both swimmers to wear their masks.
- Masks should be worn inside the building and in the rest rooms.
- The locker rooms are closed. The changing of clothing is not permitted. Please come prepared to swim.

*Stacy* — Stacy Musser, Senior Director of Resident Life and Wellness