

June 30, 2020

Communiqué

NO VISITORS ALLOWED BEGINNING AT 8:00 AM FRIDAY, JULY 3RD

Willow Valley Communities will suspend guest visits to Residents in our communities beginning at 8:00 AM on Friday, July 3, 2020, until further notice. This closure is to protect our Residents and Team Members from the recent resurgence of COVID-19 in the greater community outside of Willow Valley Communities. This closure is also in response to non-compliance by some Resident guests to the risk mitigation protocols in place here at Willow Valley Communities, such as check-in process, wearing of masks, and social distancing.

Note: Visiting guests who are currently on campus must check out and exit our communities by 10:00 AM on Friday, July 3.

COVID-19 continues to be a very fluid situation, which we are carefully monitoring and where appropriate, revising policies and protocols. With the potential for large numbers of Residents' guests visiting this holiday weekend, it is best for the safety and health of our entire community to suspend Resident guest visitations. We have updated the information on our website; please reach out to your family to let them know of this change ahead of time so they are not turned away at the screening checkpoints. Along with you, it is my hope that this temporary suspension can end very soon.

I wish you a happy, healthy, and safe Independence Day weekend.

John— John G. Swanson, Chief Executive Officer