Special Edition: Universal Testing COVID-19 Advisory



To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO, Willow Valley Living

Date: July 21, 2020

Subject: 4 Positive Team Members and 14 Positive Residents via Universal Testing

Special Edition Universal COVID-19 Testing in Skilled Care

As announced previously, the Pennsylvania Department of Health (DOH) has mandated universal COVID-19 testing for Skilled Care Team Members and Residents. Skilled Care areas at Willow Valley Communities are located at The Glen and Lakeside. This universal testing includes close to 1,000 individuals from these areas. With nearly 1,000 tests occurring, asymptomatic Residents and/or Team Members testing positive for COVID-19 are not unexpected.

Since the July 10, 2020 COVID-19 Advisory Special Edition for universal testing, four (4) Team Members at The Glen, and fourteen (14) Residents at The Glen have tested positive for COVID-19 through universal testing. All four Team Members were asymptomatic at the time of their COVID-19 tests, but later began to exhibit symptoms. All 14 of the COVID-19 positive Residents were asymptomatic at the time of their COVID-19 tests. Four of the COVID-19 positive Residents subsequently began to exhibit symptoms.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Team Members and Residents may have had exposure that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the units in which the COVID-19 positive Team Members worked.

Other Residents (and/or their POAs) residing in the same community units as the COVID-19 positive Residents were notified and are being closely monitored and continually assessed for signs and symptoms of COVID-19. All Team Members working on the affected community unit have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

Willow Valley Communities has been taking proactive measures to protect Residents and Team Members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available.