

Special Edition: Universal Testing

COVID-19 Advisory



To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO
Date: July 3, 2020
Subject: Positive Team Member and Resident at The Glen (Universal Testing)

Special Edition **Universal COVID-19 Testing in Skilled Care**

As announced previously, the Pennsylvania Department of Health (DOH) has mandated universal COVID-19 testing for Skilled Care Team Members and Residents. Skilled Care areas at Willow Valley Communities are located at The Glen and Lakeside. We anticipate that this universal testing will include close to 1,000 individuals from these areas. With nearly 1,000 tests occurring, asymptomatic Residents and/or Team Members testing positive for COVID-19 are not unexpected.

Results from these tests continue to be returned. Since last Friday's COVID-19 Advisory Special Edition, one (1) Team Member and one (1) Resident at The Glen have tested positive for COVID-19. Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities has implemented its contact tracing protocols to identify any known person (Residents and/or Team Members) with whom the affected Team Member and Resident may have had exposure that requires additional risk mitigation.

That process revealed that no Residents and no other Team Members had exposure with the COVID-19 positive Team Member that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the unit in which the COVID-19 positive Team Member worked.

Other Residents (and/or their POAs) residing on the same community unit as the COVID-19 positive Resident were notified and are being closely monitored and continually assessed for signs and symptoms of COVID-19. All Team Members working on the affected community unit have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening. The COVID-19 positive Resident (asymptomatic) was transferred to the COVID-19 specialized unit at The Glen, not because they were ill, but for the purpose of separating them from other Residents at The Glen as well as for observation. This Resident has since recovered and is no longer residing in the COVID-19 unit.

NOTE: As of this writing, all COVID-19 positive Residents at Willow Valley Communities are recovered. The COVID-19 unit at The Glen is, therefore, inactive at this time.

(Over, please)

Willow Valley Communities has been taking proactive measures to protect Residents and Team Members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available.

Congratulations! The Glen Receives No Deficiencies in DOH Survey

On Wednesday, July 1, the Pennsylvania Department of Health conducted an unannounced Focused Infection Control COVID Survey at The Glen. Two surveyors from the Department were at The Glen for the day to review our Infection Control policies and procedures, staffing levels, and the practices that have been put in place to mitigate and control the spread of the COVID-19 virus.

We are pleased to report that as a result of the unannounced survey we received **NO** deficient practices, and the state's surveyors complimented the community for its work during the pandemic.

We would like to thank the entire Glen Team for their continued efforts and hard work in the care of our Residents.