



COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO
Date: July 8, 2020
Subject: Positive COVID-19 Resident at North

An Independent Living Resident at North has tested positive for COVID-19. The Resident has been isolating in their residence since July 3, 2020 when they began to experience symptoms consistent with those of COVID-19. To mitigate COVID-19 transmission risk, the Resident remains in isolation where they are being monitored by their personal physician and by Willow Valley Communities' Resident Nursing team.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Upon learning of the Resident's positive test result, Willow Valley Communities initiated its contact tracing protocols to identify any known person (Residents and/or Team Members) with whom the affected Resident may have had direct close contact in our communities within a specified period. That tracing process revealed that no persons, Residents or Team Members, had direct close contact with the COVID-19 positive Resident.

Willow Valley Communities has been taking proactive measures to protect residents and team members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available.