COVID-19 Advisory

To: Willow Valley Communities Residents
From: Dennis W. Griest, President and CFO, Willow Valley Living
Date: July 24, 2020
Subject: 1 COVID-19 Attributed Death at Lakeside
         1 Positive COVID-19 Resident at Lakeside
         2 Positive COVID-19 Team Members at Lakeside
         1 Positive COVID-19 Team Member at Manor

With sorrow, Willow Valley Communities has experienced one additional COVID-19 attributed death, which occurred on July 22. This person was a Resident of Lakeside and passed away there. Our entire Community mourns the passing of this Resident.

One Resident at Lakeside has tested positive for COVID-19.

Two Team Members at Lakeside have tested positive for COVID-19. Their last days of working at Willow Valley Communities are:

- TM #1: July 20, 2020
- TM #2: July 13, 2020

One Team Member at Manor has tested positive for COVID-19. Their last day of work at Willow Valley Communities was July 11, 2020. The source of this Team Member’s infection is known and is not related to Willow Valley Communities.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities implemented its contact tracing protocols to identify any known persons (Residents and/or Team Members) with whom the affected Resident may have had exposure that requires additional risk mitigation.

Other Residents (and/or their POAs) residing in the same community units as the COVID-19 positive Resident were notified and are being closely monitored and continually assessed for signs and symptoms of COVID-19. All Team Members working in the affected community unit have been educated about specialized risk mitigation equipment and protocols, and will follow government health agency protocols for self-monitoring and daily screening.

We will continue to work with diligence and resolve to protect Willow Valley Communities’ Residents and Team Members by implementing and adhering to, or exceeding, the most current recommended protocols and guidelines of the expert authorities in the medical and scientific communities.