



## COVID-19 Advisory

**To:** Willow Valley Communities Residents  
**From:** Dennis W. Griest, President and CFO  
**Date:** July 15, 2020  
**Subject:** Positive COVID-19 Residents at The Glen

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Two Residents at The Glen have tested positive for COVID-19. The Residents, a married couple, shared a room. Both have been moved to The Glen's designated COVID-19 unit.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities has conducted its contact tracing protocols to identify any known person (Residents and/or Team Members) with whom the affected Residents may have had exposure that requires additional risk mitigation. The tracing process revealed that no persons, Residents or Team Members, had exposure with either COVID-19 positive Resident that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the unit in which the COVID-19 positive Residents reside.

Willow Valley Communities has been taking proactive measures to protect Residents and Team Members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available.