



To: Willow Valley Communities Residents

From: Dennis W. Griest, President and CFO

Date: July 9, 2020

Subject: Two Positive COVID-19 Team Members at The Glen

Two Team Members working at The Glen have tested positive for COVID-19. One Team Member's last day of working at Willow Valley Communities was on July 1. The second Team Member's last day of working at Willow Valley Communities was on July 7.

Willow Valley Communities is following protocols for contact with appropriate government agencies and is taking every step possible to limit further exposure. Willow Valley Communities has conducted its contact tracing protocols to identify any known person (Residents and/or Team Members) with whom each of the affected Team Members may have had direct close contact in our communities within a specified period.

The tracing process revealed that no persons, Residents or Team Members, had exposure with either COVID-19 positive Team Member that requires additional risk mitigation. Willow Valley Communities has implemented additional precautionary measures and enhanced monitoring within the unit in which each COVID-19 positive Team Member worked.

Willow Valley Communities has been taking proactive measures to protect Residents and Team Members since first knowledge of COVID-19. The community has been adhering to, and in many cases exceeding, the recommended control measures and guidelines of the PA DOH, CDC, and Centers for Medicare & Medicaid Services. Control measures are continuously updated as new information becomes available.