

June 5, 2020

# Communiqué

## Coronavirus Update

Willow Valley Communities (WVC) continues to roll-out our multi-phased re-engagement plan. This Communique will outline phase IV of this plan. As mentioned before, we plan to do this slowly, smartly and methodically, to limit the opportunities for reintroduction of COVID-19 into our communities. Thorough hand-washing, masking, and social distancing will continue to be prevalent in all areas of our re-opening plan.

As outlined by Governor Wolf, the yellow phase transitions us out of the 'stay-at-home' order into 'aggressive mitigation.' While Residents of Lancaster County are no longer required to stay at home, we encourage you to make smart choices, limit your contact, and avoid prolonged unnecessary exposure.

**Effective Monday, June 8, 2020 the following changes go into effect:**

### **Cross Campus Access Permitted**

Residents may begin traveling within and across our campuses as necessary. Restrictions may apply.

### **Culinary Take-Out Options Begin**

The Culinary Program transitions from Meal Delivery to Take-Out as outlined in the June 2, 2020 Communique. Café, Market Place, and The Overlook all re-open for 'grab and go' purchases.

### **Masking**

The wearing of masks is still required anytime an individual is in a public area, both indoors and outdoors. However, WVC recognizes that as warmer weather approaches, wearing a mask outside while working or exercising can pose a risk of overheating or breathing difficulties. While outdoors, a mask may be lowered or removed if you can consistently maintain a physical distance of more than 6 feet from another person; however, the mask must be raised or put on as you approach or come in close contact with another person (i.e., while outside alone, you may have your masks lowered, but must quickly pull up the mask as you anticipate an encounter with another individual).

***We wear our masks to protect each other and our community.***

### **Piano Playing**

Residents may begin to play the pianos located in our communities. Thorough hand-washing is required before and after use. Small groups may gather to listen, while following social distancing guidelines.

### **PNC Bank**

PNC Bank is still temporarily closed but looks forward to re-opening as soon as they are permitted.

### **Public Spaces (Lobbies, Libraries, Lakes Resident Center, Manor C-D Connector, etc.)**

Public spaces have begun to re-open to allow socialization. Furniture has been moved, or in some cases removed, to allow more space among those utilizing these spaces. While those residing in the same household may sit next to each other at tables or on couches, all others should maintain a safe physical distance from each other and wear a mask at all times while in public. Please note, at this time we are NOT allowing cards, games, or puzzle activities in public areas.

*(over please)*

## **Screening**

With more opportunities to leave and return to campus, we will continue requiring screening when entering either of our campuses. If it is your first time through the screening station for the day, you will be screened as usual. If you plan to exit and return to campus throughout the day, you may request the 'daily sticker/dot' that can be worn on your nametag for streamlining re-entry and allow you to bypass screening for the remainder of the day. Please note that you MUST be screened once a day if leaving campus.

## **Small Group Gatherings**

Small group gatherings of 10 people or less are permitted, while following social distancing guidelines. Groups of more than 10 people require Administrative Approval.

## **Tennis**

The Clubhouse Tennis Courts will be available by reservation only with entry from the Farmhouse. The Farmhouse bathrooms will be open, but there will be no locker room access.

1. Limited Hours: Monday–Friday | 7:30 AM–12:30 PM | Reservations Required
2. Max Occupancy: Singles/Doubles Permitted; max occupancy – 4 per court | No Spectators
3. Reservations for week of June 8 can be made by calling The Clubhouse Concierge at 717.464.7805. After that, reservations can be made up to two-weeks in advance through the Living Forward app. (Don't have the app? Details on how to download the app will be featured in the upcoming Weekly Insider.)
4. Players must bring their own rackets/balls. A full list of player protocols will be issued upon booking.

## **Travel and New Move-Ins**

- **Travel Outside of Lancaster** – Isolation is no longer required if traveling outside of Lancaster County, within Pennsylvania.
- **Travel Outside of Pennsylvania** – this information should still be reported to the Resident Nursing Office; self-monitoring guidelines will be recommended.
- **Travel Outside of the United States** –requires isolation upon return to WVC.
- **New Move-Ins** will be required to follow the same guidelines as listed for travel.

## **A Tight-knit Circle of Friends (Your “WVC QuarantEAM”)**

As Residents slowly begin to socialize with more friends and family, WVC recommends that you consider identifying a small network of people with whom you would start to have close interactions. This recommendation is to help mitigate risk of spread within the community by limiting contact with greater numbers of individuals.

## **WVC COVID-19 Re-Opening Reference Guide**

Today we are pleased to announce that a reference guide has been created as a quick and easy tool for Residents to know what is currently available to them. The current version, effective June 8, is attached to this *Communique* for your convenience. This reference guide will be maintained and updated on the COVID-19 information web page.

*Denny* — Dennis Griest, President and Chief Financial Officer

## In-House Renovation Resumes

WVC Property Management and Services department is responsible for coordinating the renovations for “turn over” apartment units for both incoming new Residents and existing WVC Residents. In March of this year, our apartment turnover and 10-year renewal programs were suspended due to the onset of the COVID-19 pandemic.

Starting on Monday, June 8, 2020 WVC plans to resume both of these programs for independent living units. We plan to restart the programs slowly and methodically.

Please be assured that all WVC team members and all outside contractors performing work in our buildings/units will continue to follow strict guidelines when entering/working in our buildings to ensure the safety of our Residents and Team Members. Such guidelines will include:

- Check-in daily at our screening stations to answer specific health questions and to have their temperature checked before receiving authorization to proceed onto the campus and into buildings.
- Limit travel specifically to the building/work area related to their job.
- Wear a mask at all times.
- Practice proper social distancing and avoid close contact with Residents, Team Members, and fellow workers.
- Wash hands regularly.
- Maintain a clean and orderly work environment at all times.

Thank you in advance for your understanding and cooperation as we restart these two important and necessary renovation programs.

*Denny* — Dennis Griest, President and Chief Financial Officer

*Jim* — Jim Tracy, Senior Director of Property Management and Services