

June 26, 2020

Communiqué

Coronavirus Update

Willow Valley Communities (WVC) continues to assess areas of the community that have opened and determine what the next phases will look like. As mentioned before, our plan is to do this slowly, smartly, and methodically to limit opportunities for reintroduction of COVID-19 into our communities. Thorough hand-washing, masking, and social distancing continue to be essential in all areas of our re-opening plan.

As movement increases throughout the buildings, it has come to our attention that a few practices require review and reminders to you, our Residents:

- Masks (covering mouth and nose) must be worn at all times inside buildings
- Masks must be worn when within 6 feet of another person when outside
- Eating is not permitted in common areas, including outside
- No more than two people may occupy an elevator at one time
- Keep counters, sinks, and refrigerators cleaned of outdated food items to prevent bugs and mice
- All visitors must register/check-in and check-out at the Concierge Desks; in person at the Lakes, Spring Run, Vistas, Manor, and North and via a telephone call at the Garden Apartments, Providence Park, Lakes Villas, Gables, and Midrise Apartments
- Visitors may visit **only** in the Resident's apartment. Visits in common areas are not permitted
- Visitor pets are not permitted
- Gatherings of more than 10 Residents is not permitted without permission from administration
- Social distancing of 6 feet or more remains an effective risk mitigation practice and should be maintained at all times
- Please be kind to the screeners at the checkpoint stations; they have been given a specific set of questions to ask and rules or subsequent actions to take based on responses

Satellite Fitness Centers Reopening

Occupancy Limits: Spring Run - 2 | Manor, Vistas, Lakes - 3 | Garden Apartments - 4

Earlier this week we promised you more details regarding use of the satellite fitness centers at Manor, Vistas, Garden Apartments, Lakes, and Spring Run. Effective Monday, June 29, these will be operational.

1. Please sign in/out every time you visit a satellite center
2. If you are not feeling well, please do not use the equipment
3. Hand sanitizer has been placed in each of these locations; use upon entry
4. Use sanitizing wipes to clean equipment after use
5. Obey occupancy limits and maintain social distancing at all times. Some equipment has been turned off, unplugged, and marked off limits to help maintain social distancing. Please do not attempt to use these machines
6. Masking is one of our best defenses. Residents are expected to wear a mask whenever possible. You may remove the mask while on the cardio equipment, but it should be pulled up if someone comes close by

Please note that access to the satellite centers is limited to Residents only; visitors are not permitted to use common area amenities at this time.

(over please)

Newspaper Delivery Service Resuming

On Monday, June 29, door delivery service will resume for Residents who subscribe to LNP and out of town newspapers. Residents who subscribe to an out of town paper through Willow Valley Communities Bookkeepers may resume picking up their papers from the newspaper cabinets located in their community on Monday, June 29.

Denny— Dennis W. Griest, President and Chief Financial Officer